



Strategic Action Planning Group on Aging

Workforce Development Committee Minutes – June 8, 2020

Participants: Tony Tapia (co-chair), Teresa Falagraday (co-chair), Christian Itin, Ed Leary, Andrea Kuwik, Karen Brown, Hayley Gleason, Ben Moultrie, George Maxey, Phil Nash, and Laura Kinder

Action Items:

- Jarett Hughes to coordinate with Tony and Teresa about next steps for July meeting
- Katherine Keegan to share updated COVID-related slides with Jarett Hughes – see [link](#)
- Karen Brown to share PBS link for intergenerational conversations led by Changing the Narrative – see [link](#)

Key Takeaways and Notes:

- Katherine Keegan, Director of the Office of Future Work, gave an update on work efforts amid the state's COVID-19 response. She noted that the current events have accelerated and intensified her work. Katherine highlighted the importance of skills that are “uniquely human” and referenced recent work related to automation and artificial intelligence – see [link](#). Top priorities include:
 - o Expanded unemployment benefits for gig workers
 - Department of Labor and Employment is looking specifically into unemployment among gig workers
 - o Workplace protections and safety
 - o Digital transformation of work and consensus around digital literacy
 - Defining digital literacy and gain greater clarity around the concept
 - o Expanding remote work opportunities for older adults
 - Recent [research](#) suggests 40% of the workforce could work remotely
 - o Developing targeted efforts for displaced workers and low wage workers
 - o Future trend to keep in mind for recommendations: older adults and remote work
 - o Lifelong learning and education that is accessible and linked with work – connect learning and working is critical
 - o For more detailed specifics about Future of Work efforts, follow the link provided under Action Items
- Volunteerism amid COVID-19 has become increasingly important and visible. Transportation services and peer support to address isolation and loneliness were mentioned