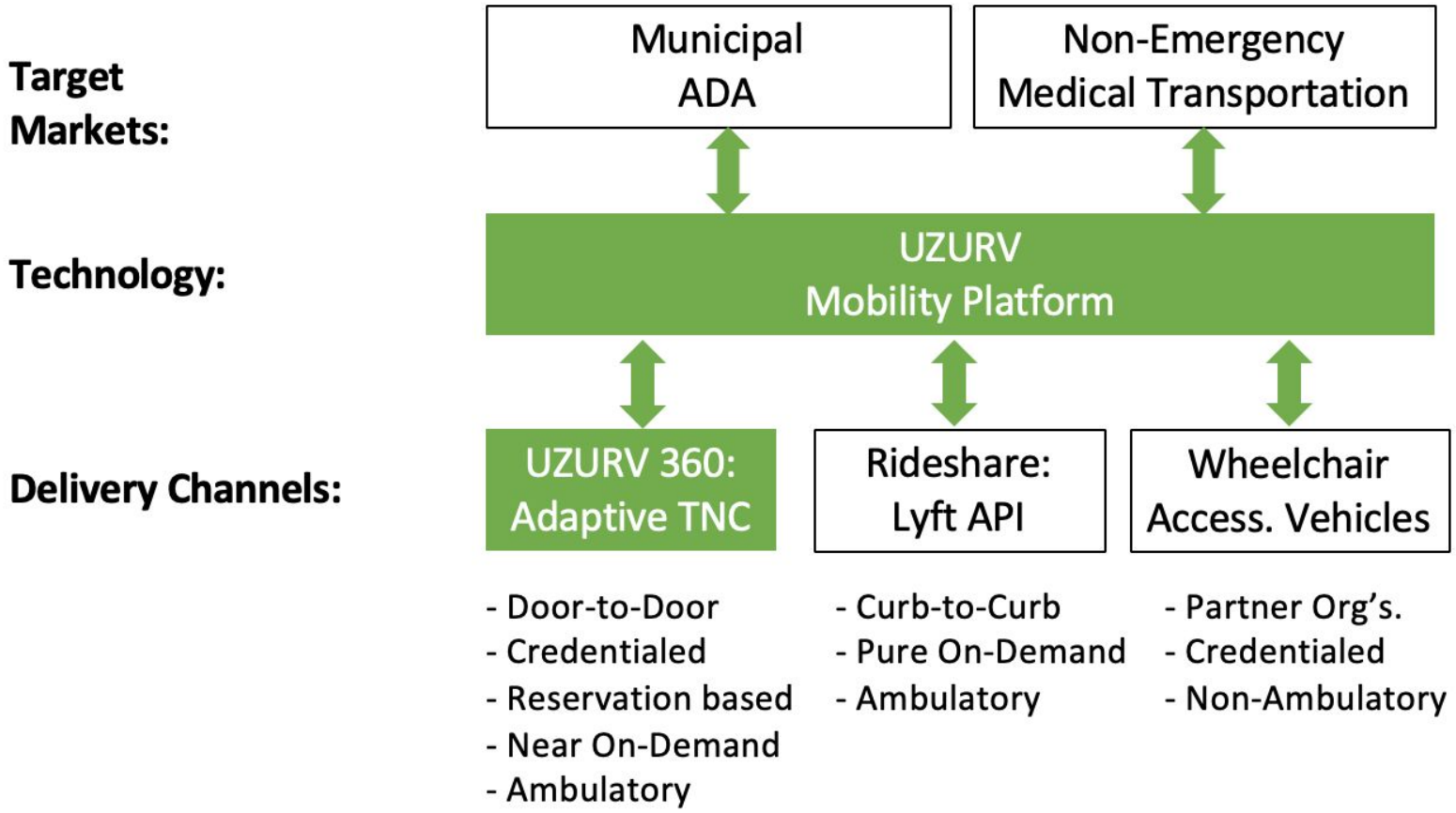
UZURV

Colorado Department of Transportation

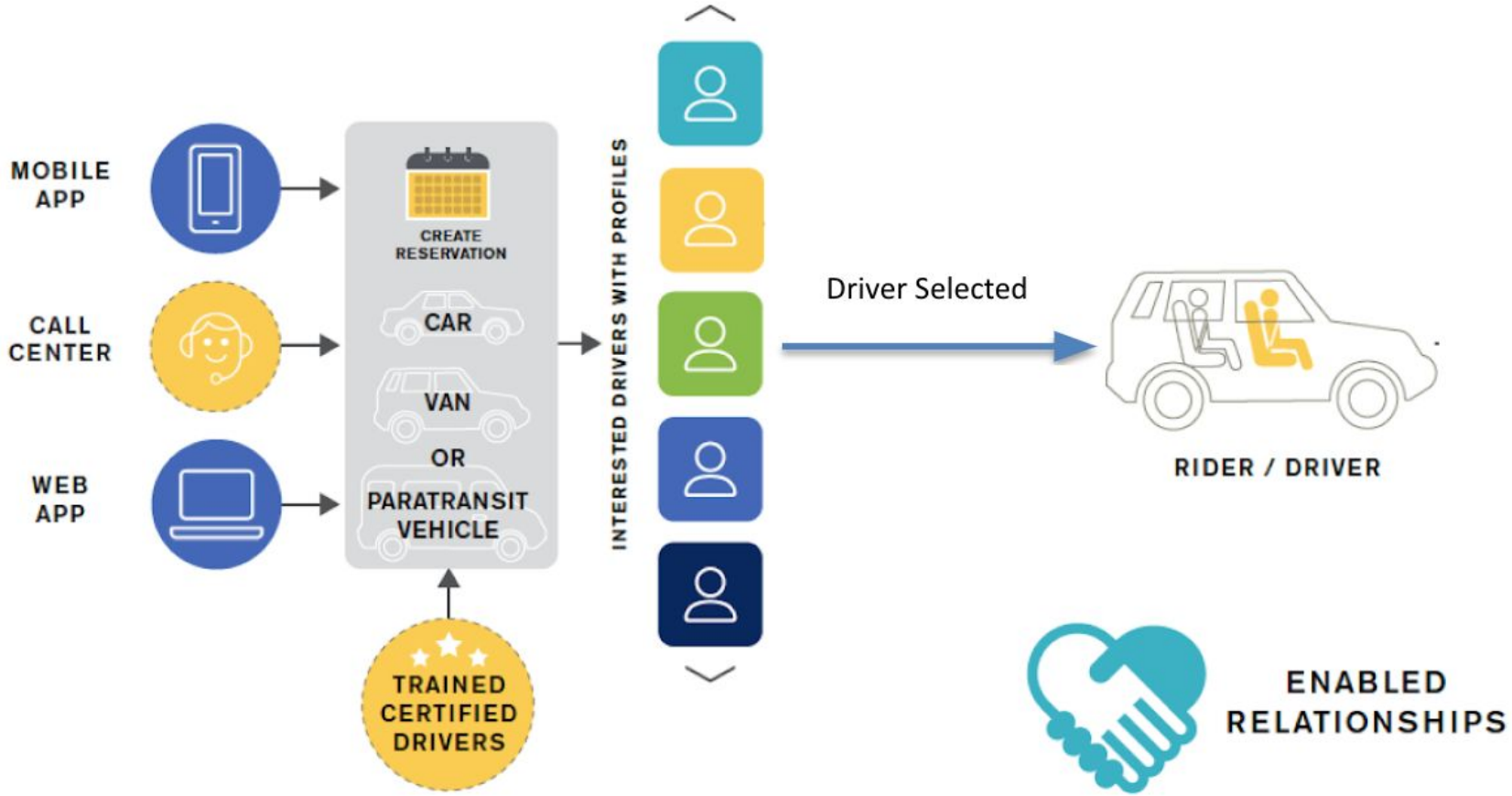
March 25, 2019

UZURV Business Overview:

Technology Company Serving the Specialty Transportation Market



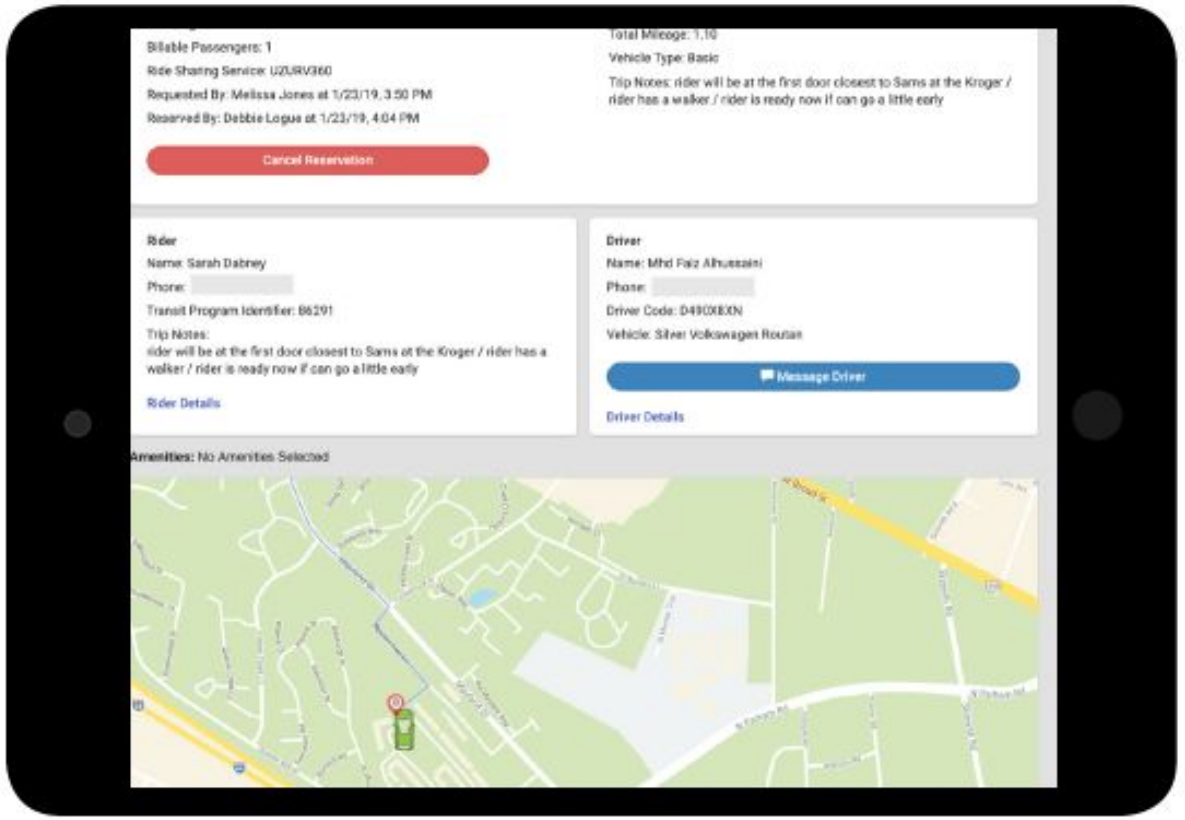
How UZURV360 Works



Safety and Reliability

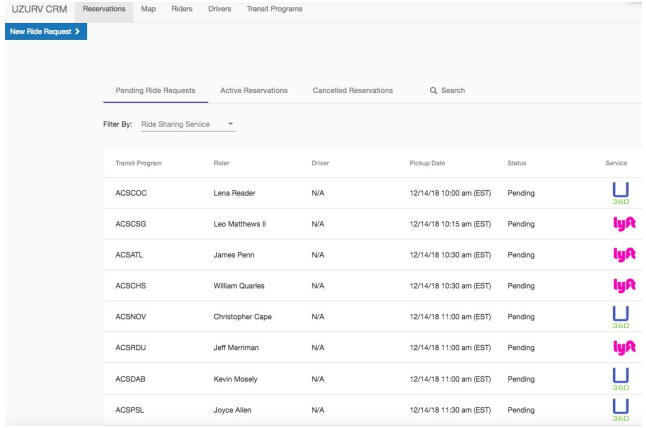
Trip Tracking/Oversight

- UZURV Operations Team tracks all rides in real time.
- App-Enabled Phone & SMS secure communication between Driver / Rider & UZURV
- Location Management Tools ensure pickup address accuracy

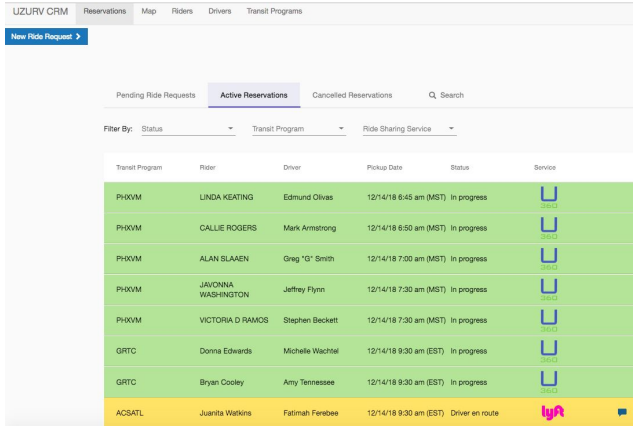


UZURV Web Portal

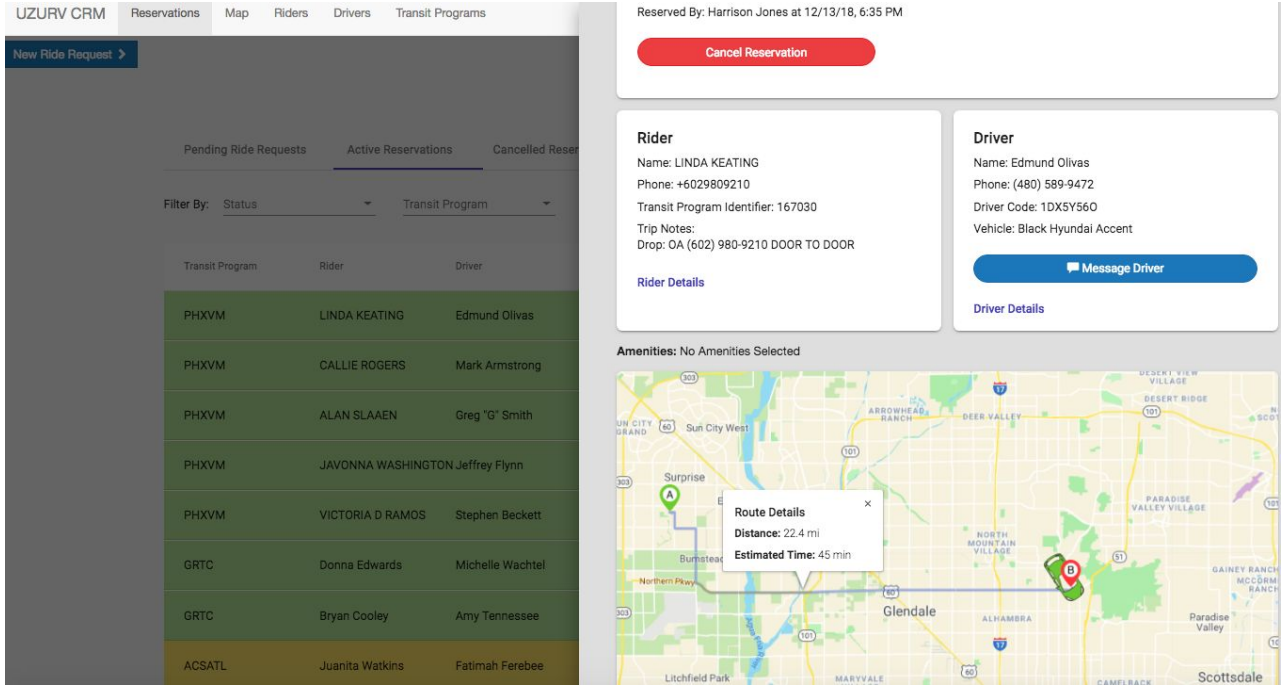
Overview of New Rides Requested pre- Driver Assignment



Rides with Assigned Drivers Showing Status



Ride Specific View with Rider / Driver / Location Detail

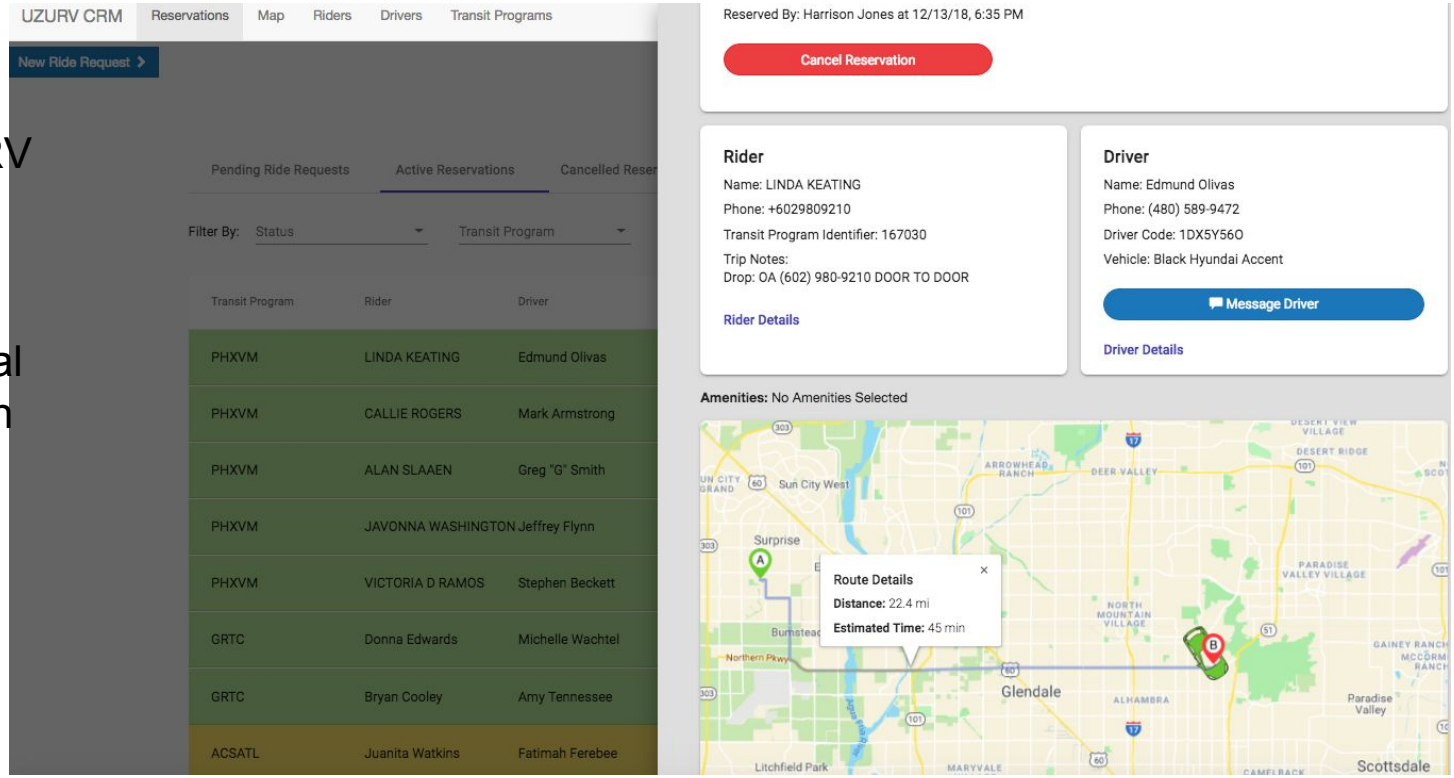


UZURV Lyft Integration

Lyft via the UZURV Platform Highlights

- API Integration provides seamless Lyft Access via the UZURV Platform
- Rides are monitored in real-time by UZURV operations staff to ensure connection of rider and driver.
- All Lyft Data (Location, Status, ETA) synched and viewable in the UZURV portal
- Custom features coded into the integration to enhance accuracy and connection of riders & drivers.

- Demonstrated success of managing Lyft-based ride execution with multiple partners across 19 states.



General Performance - On Time

Program On Time % (within 15 min of pickup time)	**January 2019**		**February 2019**
Richmond (GRTC)	97.65%		98.11%
Nashville (MTA)	98.77%		96.16%
Phoenix (Valley Metro)	97.53%		99.12%
Florida DOT	100.00%		96.88%
Greensboro	N/A		95.20%
ACS (360 Virginia)	96.76%		96.67%
ACS (360 Florida)	98.16%		96.47%
ACS (360 North Carolina)	99.14%		98.00%
ACS (360 Georgia)	98.72%		97.85%
ACS (360 South Carolina)	85.71%		100.00%
All 360 Rides	**97.81%**		**97.44%**

Current Municipal ADA Projects

Richmond, VA GRTC
- Launched August 2017
- Over 16,000 ADA rides
- Model for Municipal Transit

Nashville WeGo
- Pilot launched February 2018
- Awarded Multi-year contract Sept. 2018
- On demand + Core Supplemental ADA
- System integration with Trapeze

Orlando Florida, LYNX
- Launch April 2019
- Core Supplemental ADA
- Batch Loaded Custom Integration

City of Greensboro Transit
- Launch January 2019
- Municipal ADA Transportation
- On Demand

Community Partnership: Hanover Churches, Senior Connections, and Hanover County
- Launched August 2018

Phoenix Valley Metro
- Launched November 2018
- Batch Loaded, Custom Integration
- ADA Supplemental Program
- Reservation Based

Jacksonville, Fl. Transit Authority
- Launch April, 2019
- Municipal ADA transportation
- On demand

Healthcare/Specialty Transportation Projects

VirginiaPremier

State owned MCO

- 320,000 members in VA
- System integration

Senior Connections
The Capital Area Agency on Aging

Non-Profit serving Seniors in the Greater Richmond Region.

- Transportation program in Hanover County

American Cancer Society®

American Cancer Society Rides to Recovery Program

- 19 state contract
- Using UZURV and Lyft with system integration
- 25,000 rides executed in 2018

SHELTERING Arms
PHYSICAL REHABILITATION CENTERS

Partnership with Sheltering Arms Foundation

Transportation for rehabilitation appointments

Florida Commission for the
CTD
Transportation Disadvantaged

State of Florida Center for Transportation Disadvantaged

- Program for Individuals with Intellectual or Developmental Disabilities
- Call Center/Rider Training
- Serving 3 Counties around Tampa
- Launch Date January, 2018

Riders

Life Changing:

- “I’ve got my life back”
- “I can visit my Grandkids”
- “I can go to the Mall...

  - to the Strawberry Festival,

  - to the Pizza Hut”

Questions / Discussion

Thank You