

Creating an Age Friendly City: The 2014 Neighborhood Survey of AARP Members Age 50-plus in Denver, Colorado

**Report Prepared by
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Key Findings

AARP members in Denver say neighborhood features that improve volunteer opportunities, availability of neighborhood information, outdoor spaces and public buildings, housing, and local government services are needed to make Denver a place where people can successfully age.

A livable community provides resources that allow residents to age in place, and fosters residents' engagement in their community's civic, economic, and social life. The World Health Organization (WHO) has developed eight domains that help influence the health and quality of life of older adults: housing, outdoor spaces and buildings, transportation, community support and health services, social participation, respect and social inclusion, civic participation and employment, and communication and information. The AARP Colorado State Office commissioned this neighborhood survey of AARP members age 50 and older in Denver, Colorado to better understand the needs of older adults with regards to being able to age in place, and to conduct a neighborhood needs gap analysis to identify and prioritize areas of focus. This report is based on those members who report that they are non-Hispanic. This survey finds that:

- ❖ **AARP members age 50-plus in Denver have lived in Denver and their neighborhood for a long time and are likely to remain there as they get older.**
 - ✓ 52% have lived in Denver for at least 35 years and 59% have lived in their current neighborhood for at least 15 years.
 - ✓ 47% say it is extremely or very important to stay in their neighborhood, and 88% say it is extremely or very important for them to stay in their home as they age.
 - ✓ 66% say they are not very or not at all likely to move outside of Denver when they retire and stop working completely.
- ❖ **AARP members age 50-plus in Denver own their homes and say having well-maintained homes and properties is the most important housing feature in their neighborhood.**
 - ✓ 80% own their home and 65% live in a single family home.
 - ✓ Given that most AARP members in Denver are homeowners and want to age in place, the most important housing issues to them are having well-maintained homes and properties (89%), homes that are equipped with things like a no step entrance, wide doorways and first floor bathrooms and bedrooms (56%), and affordable housing options for all residents (54%).
- ❖ **AARP members age 50-plus in Denver say it is important to have outdoor spaces and buildings in their neighborhood that allow access for people of different physical abilities.**
 - ✓ 84% say it is important to have sidewalks that are in good condition and accessible for assistive mobility devices, and 80% say having well-maintained public buildings and facilities that are accessible to everyone are important.
- ❖ **AARP members age 50-plus in Denver mostly drive themselves to get around their neighborhood, and many believe it is important to have well-designed, safe streets that support all users.**
 - ✓ 89% drive, 50% walk, 21% ride with others, and 20% ride a bike to get around their community.
 - ✓ Most believe that it is extremely or very important to have well-lit and safe streets for all users (92%), well-maintained streets (92%), and easy to read traffic signs (89%).
- ❖ **AARP members age 50-plus in Denver would be more likely to use public transportation if it were more affordable and accessible in their neighborhood.**
 - ✓ 26% use public transportation and not surprisingly, 90% of these respondents would be at least somewhat likely to use this transportation mode if it were more affordable and accessible in their neighborhood.
 - ✓ 61% do not use public transportation; however, 50% of these respondents say they would be at least somewhat likely to use it if it were more affordable and accessible in their neighborhood.

- ❖ **AARP members age 50-plus in Denver want to stay healthy and therefore believe having good neighborhood health care facilities, services, and providers is important.**
 - ✓ 83% say it is extremely or very important to have well-maintained hospitals and health care facilities in their neighborhood.
 - ✓ Three-quarters or more say having a variety of health care professionals (80%), well-maintained nursing homes where residents are treated with respect and dignity (79%), and affordable home health care providers (74%) are important.

- ❖ **AARP members age 50-plus in Denver want to have social activities in their neighborhood.**
 - ✓ 75% say they interact with friends and neighbors in their community several times a week or more.
 - ✓ 71% say it is extremely or very important to have activities that are affordable to all residents.
 - ✓ 64% say it is extremely or very important to have activities that offer senior discounts, while 62% say having activities that involve both younger and older residents is important.

- ❖ **AARP members age 50-plus in Denver want to have opportunities to volunteer in their neighborhood.**
 - ✓ 63% say it is extremely or very important to have transportation to and from volunteer activities for those residents who need it.
 - ✓ 59% say it is important to have opportunities for older adults to be community decision makers, while 58% say having easy to find information on available volunteer opportunities is important.

- ❖ **AARP members age 50-plus in Denver place high value on having local government services that will help them age in their neighborhood.**
 - ✓ 87% say that having conveniently located fire houses in their neighborhood is extremely or very important.
 - ✓ 82% say it is important to have conveniently located police stations, and 81% say having conveniently located libraries is important to have in their neighborhood.

- ❖ **AARP members age 50-plus in Denver would turn to family, friends, neighbors, their doctor or other health care professional for information on older adult services.**
 - ✓ 88% say they would turn to family, friends, or neighbors, while 82% would contact their doctor or other health care professional.
 - ✓ 64% believe it is extremely or very important to have an easy to navigate website that has local service information, and 62% say having free access to computers and the Internet in places like the library, senior centers or government buildings is important.

- ❖ **AARP members age 50-plus in Denver report a lack of neighborhood features, that is the gap between what is important and what is present in five key areas: volunteer opportunities, neighborhood information, outdoor spaces and buildings, housing, and local government services.**
 - ✓ Overall across these five areas, the top gaps identified in volunteer opportunities are transportation to and from activities, easy to find information on volunteering, and volunteer training.
 - ✓ The top gaps in neighborhood information are clearly displayed printed information, community information that is delivered in-person, an automated easy to understand information source, and access to information in one central source.
 - ✓ The top gap in outdoor spaces and buildings is separate pathways for bicyclists and pedestrians.
 - ✓ The top gap in housing is a home repair service for low-income and older adults.
 - ✓ The top gaps in local government services are assistance with government applications and older protective adult services.

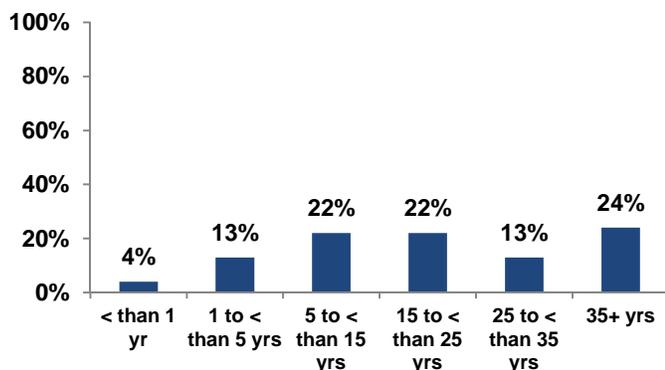
Detailed Findings

Neighborhood

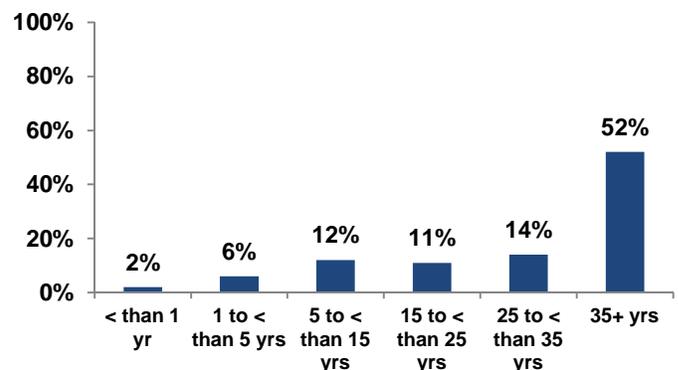
AARP members age 50-plus in Denver are long-time residents of their neighborhood and are unlikely to move into a different home within their neighborhood or leave their Denver neighborhood altogether.

AARP members age 50-plus in Denver have deep roots in their neighborhood. About three in five (59%) have lived in their neighborhood at least 15 years. About a quarter has lived in, their neighborhood for 35 years or more and over half have lived in Denver for 35 years or more.

Length of Time AARP Members in Denver Have Lived in Their Neighborhood (n=727)

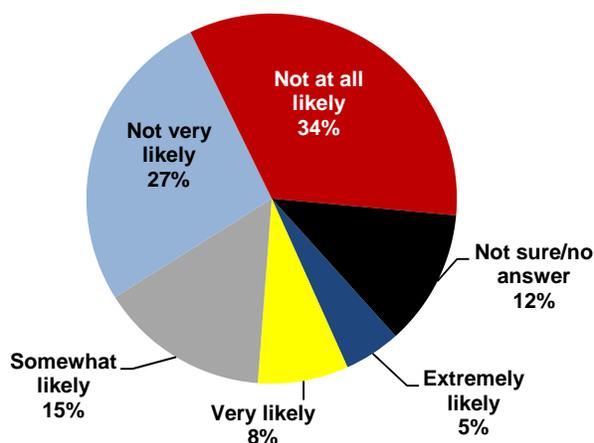


Length of Time AARP Members in Denver Have Lived in the City of Denver (n=727)

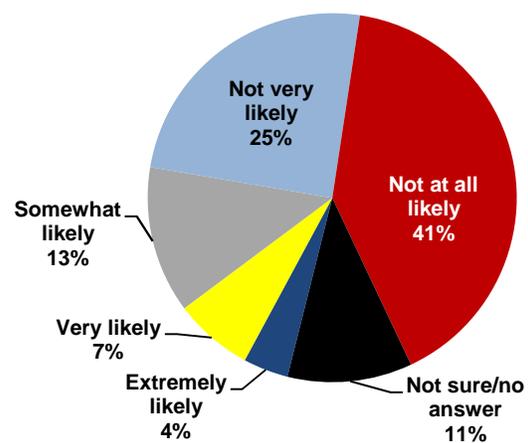


Most 50-plus AARP members in Denver are unlikely to move into a different home *within* their neighborhood or move *outside* of Denver when they retire completely. Just over two in five (61%) say they are not very or not at all likely to move to a different home *within* their neighborhood, and about another one in seven (15%) says they are only somewhat likely to do this. Nearly two-thirds (66%) say they are not very or not at all likely to move *outside* of Denver, and another one in eight (13%) says they are only somewhat likely to do so.

Likelihood of Moving to a Different Home in Denver in Retirement Years* (n=727)



Likelihood of Moving to a Different Home outside of Denver in Retirement Years* (n=727)



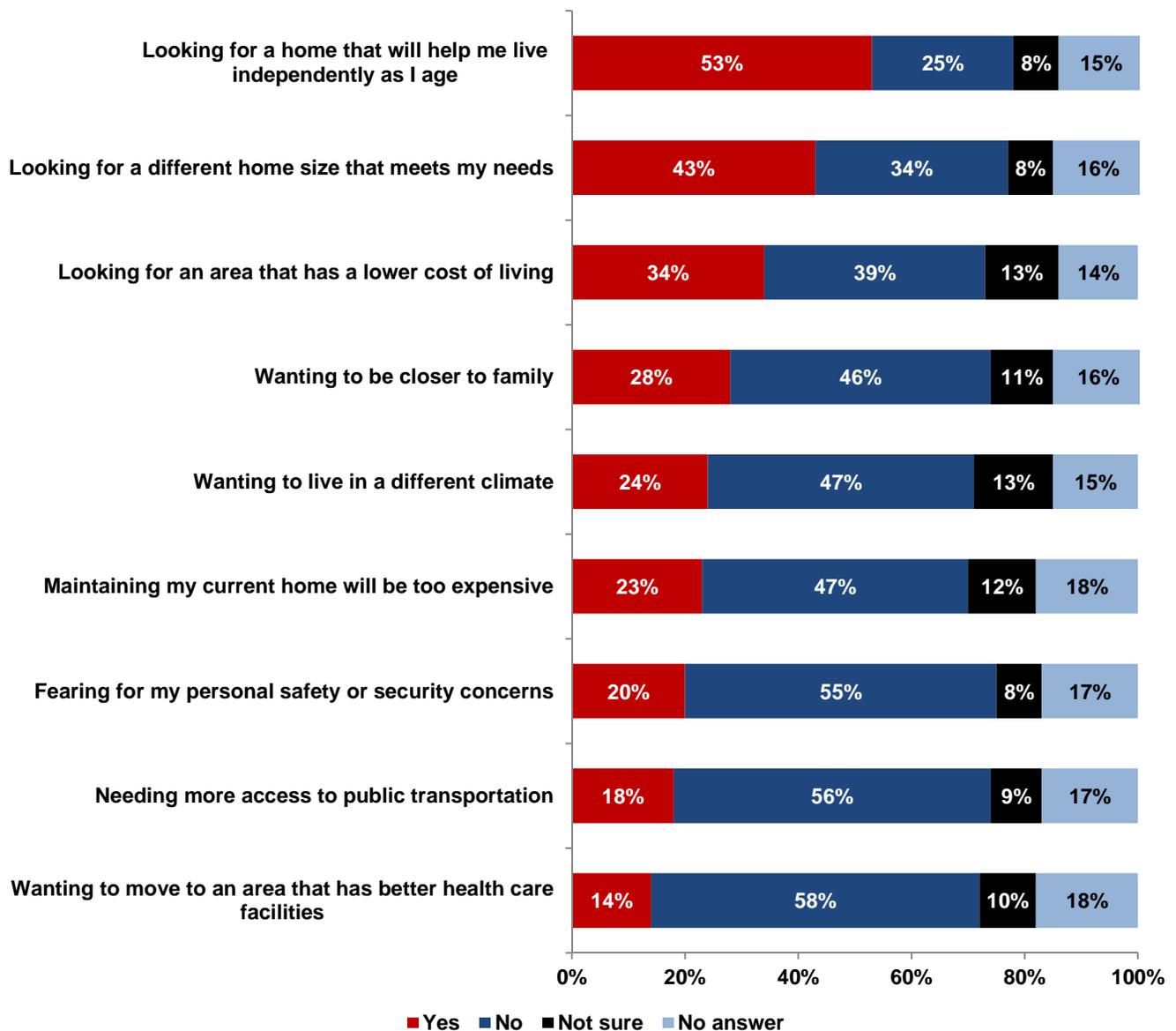
*Percentages may not add up to 100 due to rounding.

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AARP members age 50-plus in Denver say the top factors that would impact their decision to move out of the area when they retire completely are to find a home that will help them live independently as they age and a home that better meets their space needs.

A second tier of factors that would impact members' decision to move out of the Denver area after retirement are to find an area with a lower cost of living, to be closer to other family members, live in a different climate, or because their Denver home is too expensive to maintain. Factors that have somewhat less of an influence on members' decision to leave Denver are fear for their personal safety or the desire to move to an area that has better public transportation and health care facilities.

**Factors that Impact the Decision of AARP Members in Denver to Move*
(n=727)**

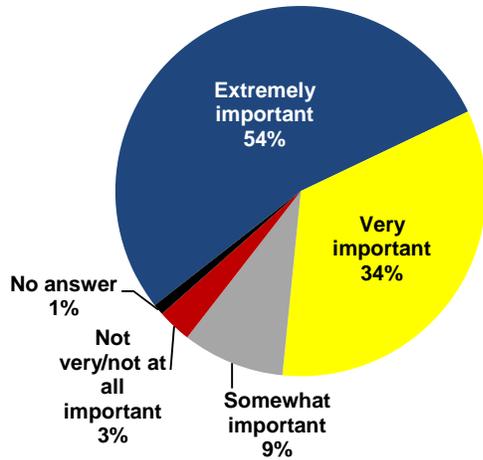


*Percentages may not add up to 100 due to rounding.

AARP members age 50-plus in Denver say it is important for them to remain in their home and neighborhood, and they believe their neighborhood is a good place for older people to live.

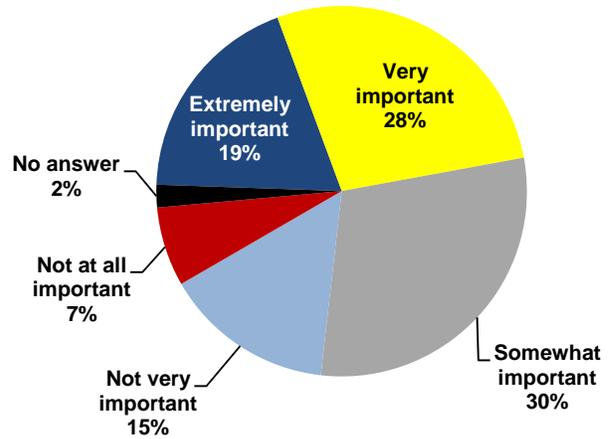
Most (88%) AARP members in Denver say it is extremely or very important to live independently in their own home as they age. While nearly half (47%) say it is extremely or very important to stay in their neighborhood as they age.

Importance of Staying in Your Own Home*
(n=727)



*Percentages may not add up to 100 due to rounding.

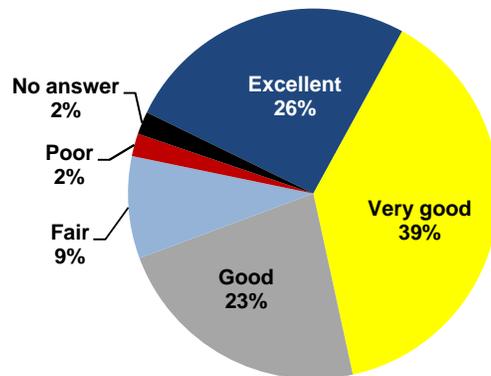
Importance of Staying in Your Own Neighborhood*
(n=727)



*Percentages may not add up to 100 due to rounding.

Nearly nine in ten (88%) say their neighborhood is an excellent, very good, or good place for older people to live. This high rating of their community is likely influenced by the fact that many have lived there for at least 15 years and desire to remain there as they get older.

Rating of Denver as a Place for Older People to Live*
(n=727)



*Percentages may not add up to 100 due to rounding.

Housing

Most 50-plus AARP members in Denver own their own homes and live in single family homes.

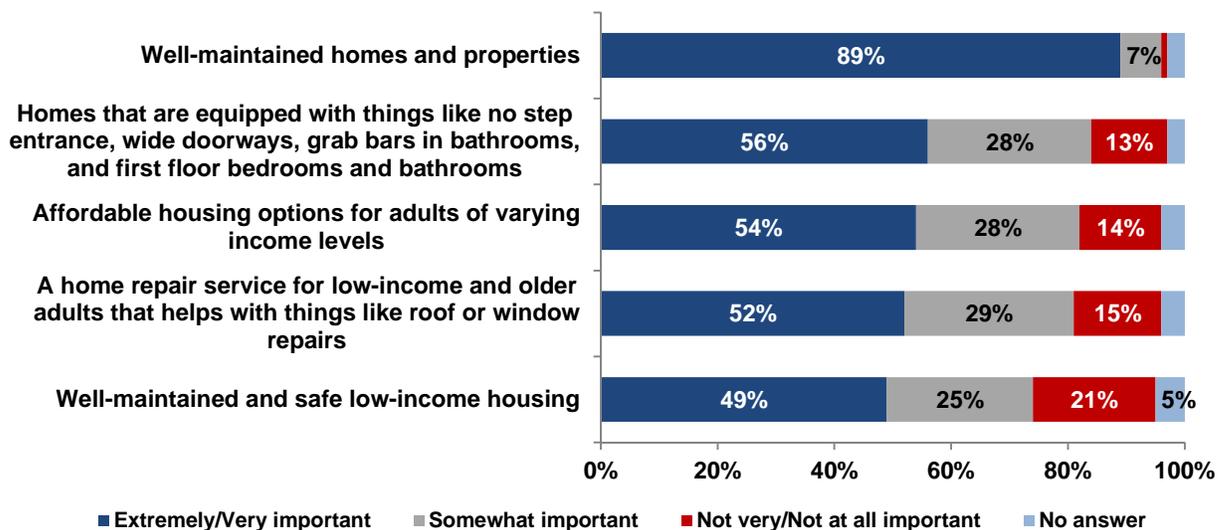
The majority of AARP members in Denver lives in a single family home while fewer live in a condominium, an apartment, townhome or mobile home.



Well-maintained homes and properties is by far the most important housing feature to 50-plus AARP members in Denver compared to any other housing feature asked about in the survey.

Most 50-plus AARP members in Denver are home owners and say they want to live in their home and neighborhood for as long as possible, so it is not surprising that the majority place importance on home maintenance and modifications as well as affordable home prices that could promote being able to stay in their home and neighborhood. More than half say homes that are equipped with things like a no step entrance, wider doorways, grab bars and first floor bedrooms and bathrooms and a repair service for low-income and older adults are extremely or very important to have in their neighborhood. Over half also say that affordable housing options for all neighborhood residents is important. Nearly the same proportion places importance on having well-maintained and safe low-income housing.

Housing Features of Importance to AARP Members in Denver* (n=727)



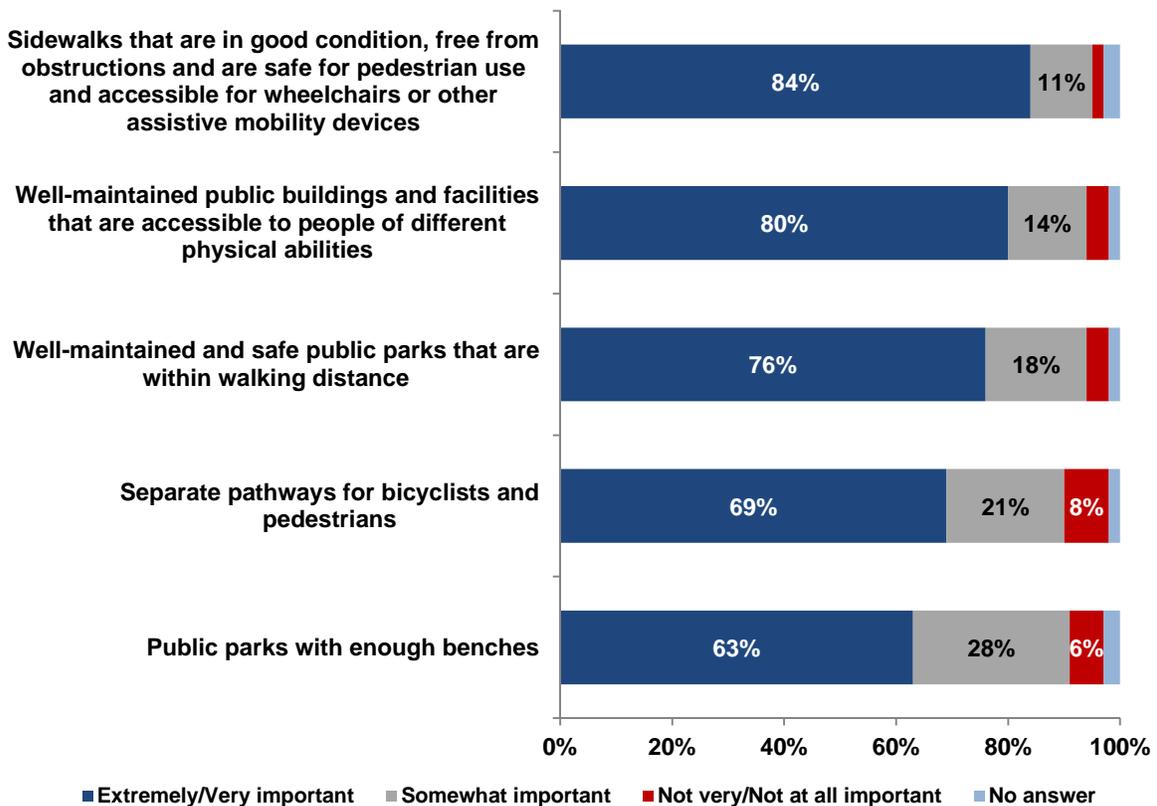
* Percentages may not add up to 100 due to rounding. *Percentages less than 5 percent are not shown.

Outdoor Spaces and Buildings

AARP members age 50-plus in Denver say outdoor spaces and building features that promote neighborhood mobility and ensure accessibility for people of different physical abilities are of high importance.

When thinking about outdoor spaces and public buildings within their community, four in five or more AARP members in Denver believe it is extremely or very important to have sidewalks that are in good condition and well-maintained public buildings and facilities that are accessible to people of different physical abilities. Three-quarters say it is important to have well-maintained and safe public parks within walking distance; and another three in five say having parks with enough benches is important. About seven in ten also believe having dedicated pathways for bicyclists and pedestrians is an important neighborhood feature.

Outdoor Spaces and Building Features of Importance to AARP Members in Denver*
(n=727)



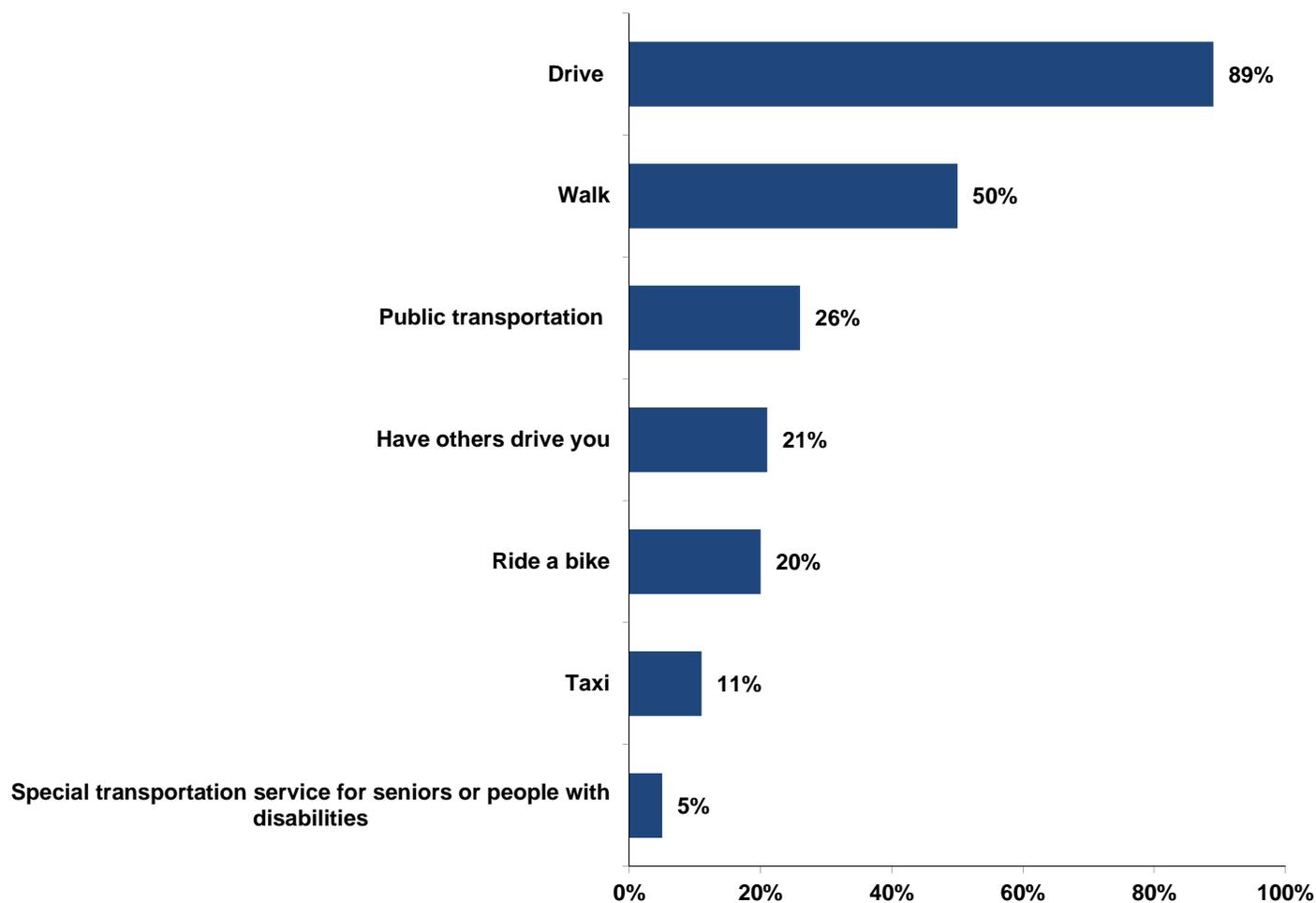
*Percentages may not add up to 100 due to rounding. *Percentages less than 5 percent are not shown.

Transportation and Streets

Most AARP members age 50-plus in Denver drive themselves to get to where they want to go; in addition half of members walk.

About a quarter of AARP members age 50-plus in Denver uses public transportation. One in five gets a ride from others or rides a bike. Fewer take a taxi or use a special transportation service for seniors or people with disabilities.

Transportation Modes of AARP Members in Denver*
(n=727)



*Graph shows respondents who checked "yes" under each mode of transportation.

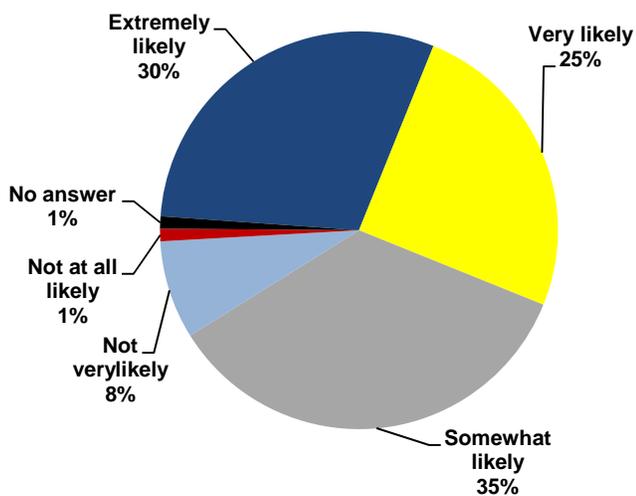
AARP members age 50-plus in Denver would consider using public transportation if it were more affordable and easily accessible in their neighborhood.

One-quarter (26%) of AARP 50-plus members in Denver says they use public transportation to get around while three in five (61%) say they do not use it. One in six (17%) current users says they have used public transportation at least once a week, and another three in ten (31%) have used it a couple of times a month in the last six months.

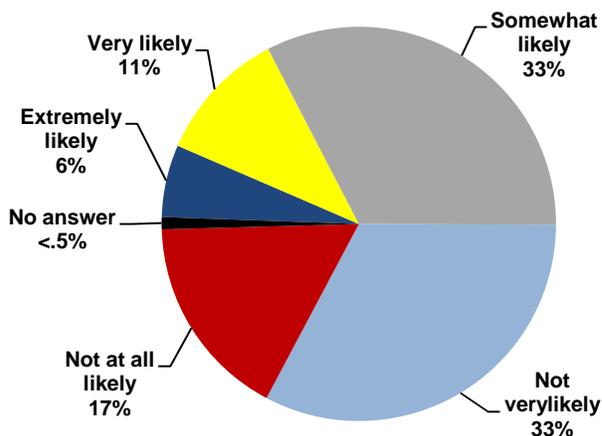
When asked how likely they would be to use public transportation if it were more affordable and easily accessible in their neighborhood, it is not surprising that over half of current users say they would be extremely or very likely to use it; and more than a third would be at least somewhat likely to use it.

It is surprising and noteworthy that among those who do not use public transportation, one in six says they would be extremely or very likely to use it if it were more affordable and easily accessible to them; and another third says they would be somewhat likely to use this method of getting around.

Likelihood of Using Public Transportation Among Current Users (n=187)



Likelihood of Using Public Transportation Among Current Non-Users* (n=447)

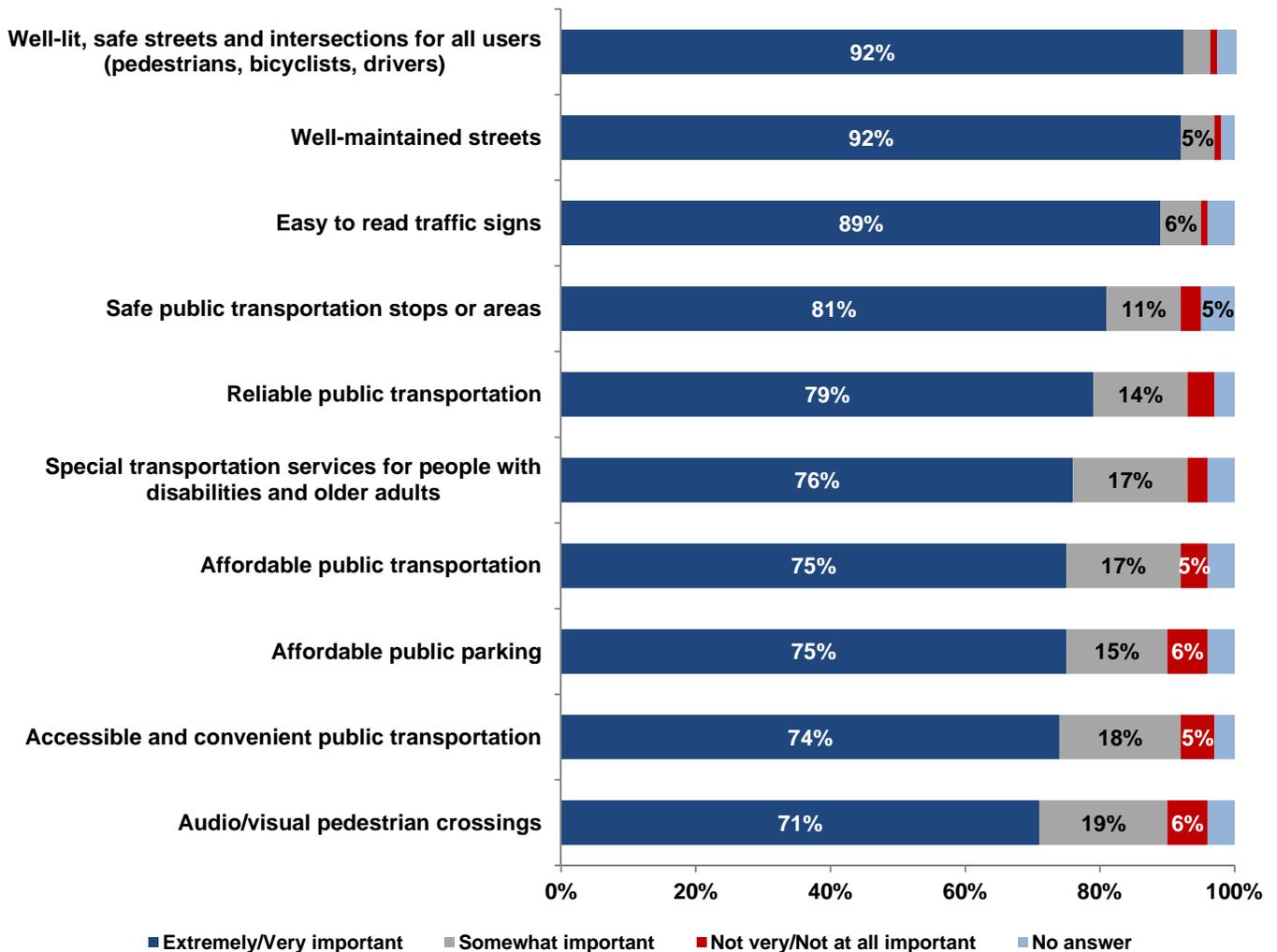


*Percentages may not add up to 100 due to rounding.

Having streets and intersections that are safe, well-lit and maintained with easy to read traffic signs top the list for the most important neighborhood transportation features for AARP members age 50-plus in Denver.

AARP 50-plus members in Denver also place high importance on features that relate to public transportation. Three-quarters or more say it is important that their neighborhood have public transportation that is safe, reliable, affordable, accessible, and convenient. Public parking is often limited in large metro areas so it not surprising that three-quarters of Denver members also place high importance on having affordable public parking. Further, Denver members believe it is important to have transportation features for older adults and residents with disabilities as at least seven in ten say having special transportation services and audio/visual pedestrian crossings are extremely or very important.

Transportation and Street Features of Importance to AARP Members in Denver* (n=727)



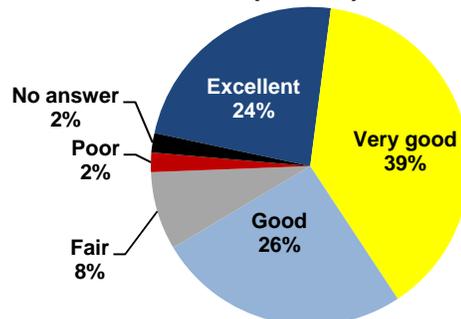
*Percentages may not add up to 100 due to rounding. Percentages less than 5 percent are not shown.

Health and Wellness

AARP members age 50-plus in Denver believe they are in excellent, very good, or good health, and they exercise at least once a week.

Nearly nine in ten (89%) say they are in excellent, very good, or good health, while fewer than one in ten says their health is fair.

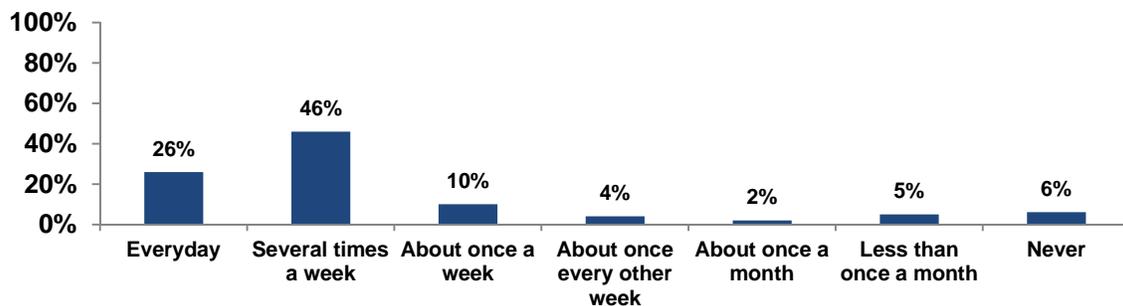
AARP Members in Denver Rating of Their Health*
(n=727)



*Percentages may not add up to 100 due to rounding.

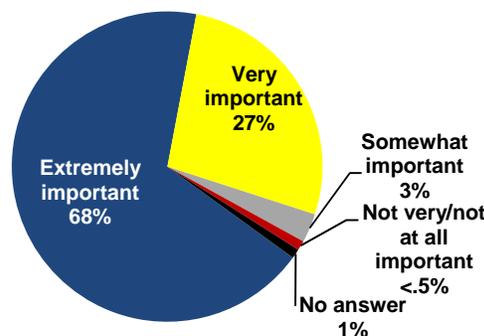
The fact that most 50-plus AARP members in Denver perceive themselves as being healthy also is reflective of their exercise habits. Over seven in ten (72%) say they exercise every day or several times a week, and one in ten (10%) says they exercise about once a week.

Frequency that AARP Members in Denver Exercise
(n=727)



Given the frequency of exercising it is not surprising that nearly all (95%) 50-plus AARP members in Denver say it is important to them to remain physically active for as long as possible.

Importance of Remaining Physically Active Among AARP Members in Denver*
(n=727)



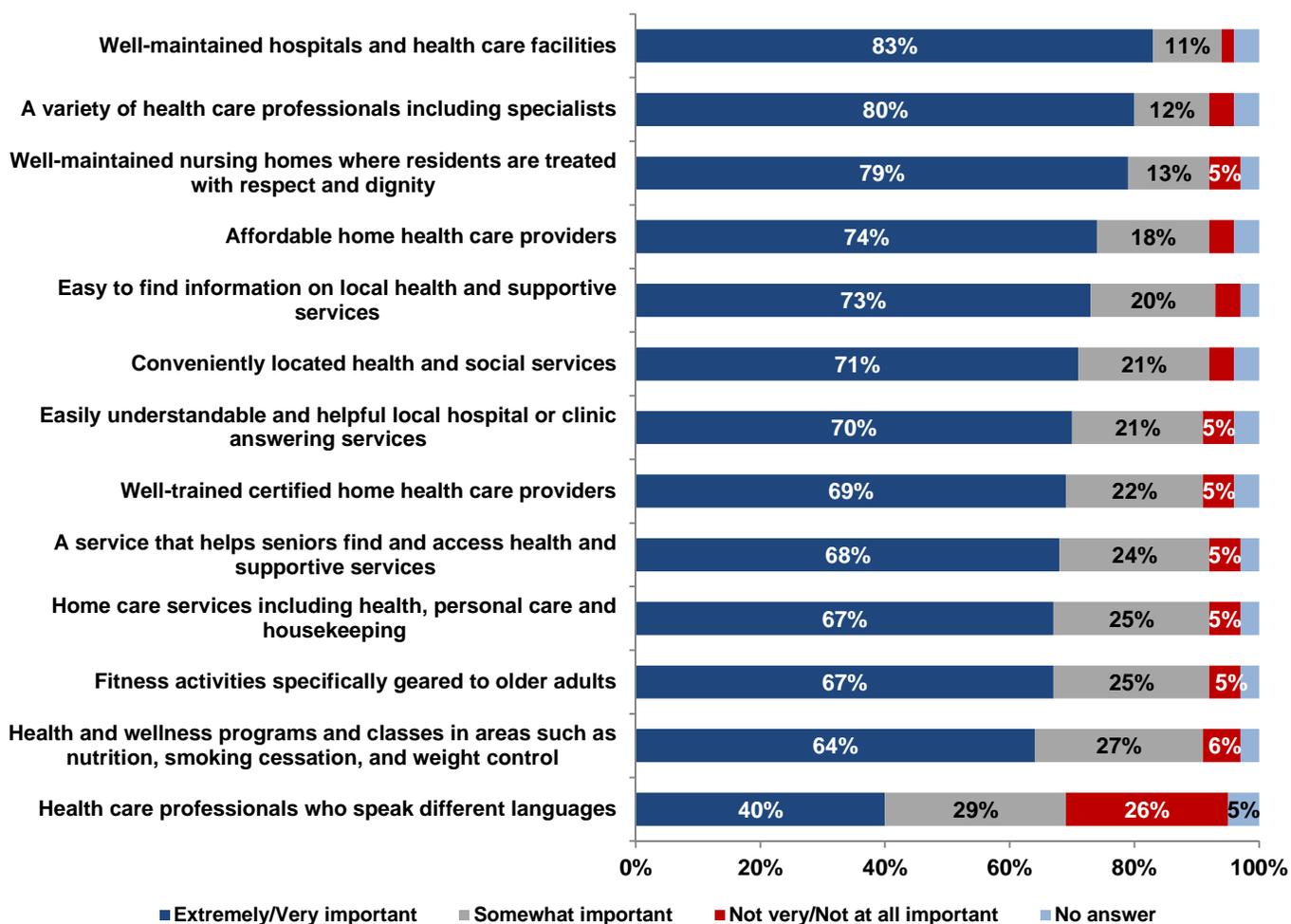
*Percentages may not add up to 100 due to rounding.

AARP members age 50-plus in Denver believe having well-maintained hospitals and nursing homes, and a variety of health care professionals are the most important health features to have in their neighborhood.

About seven in ten or more AARP members in Denver place high importance on having home care services like access to affordable and well-trained home health care providers and services such as personal care and housekeeping. A similar proportion also says having easy access to and information on health and supportive services that will help them remain in their neighborhood as they age is important. This includes services that are conveniently located and information that is easy access, understand, and helps people navigate the health and social services system.

Given the high level of physical activity of AARP members in Denver it is not surprising that two-thirds place high importance on having fitness activities for older adults and health and wellness programs in their neighborhood.

Health and Wellness Features of Importance to AARP Members in Denver* (n=727)



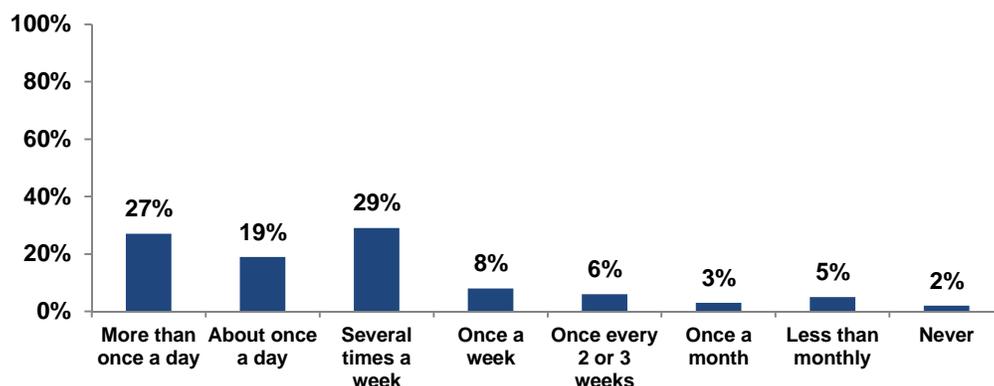
*Percentages may not add up to 100 due to rounding. Percentages less than 5 percent are not shown.

Social Participation, Inclusion and Education Opportunities

AARP members age 50-plus in Denver interact regularly with others in their neighborhood, and some seek out continuing education opportunities.

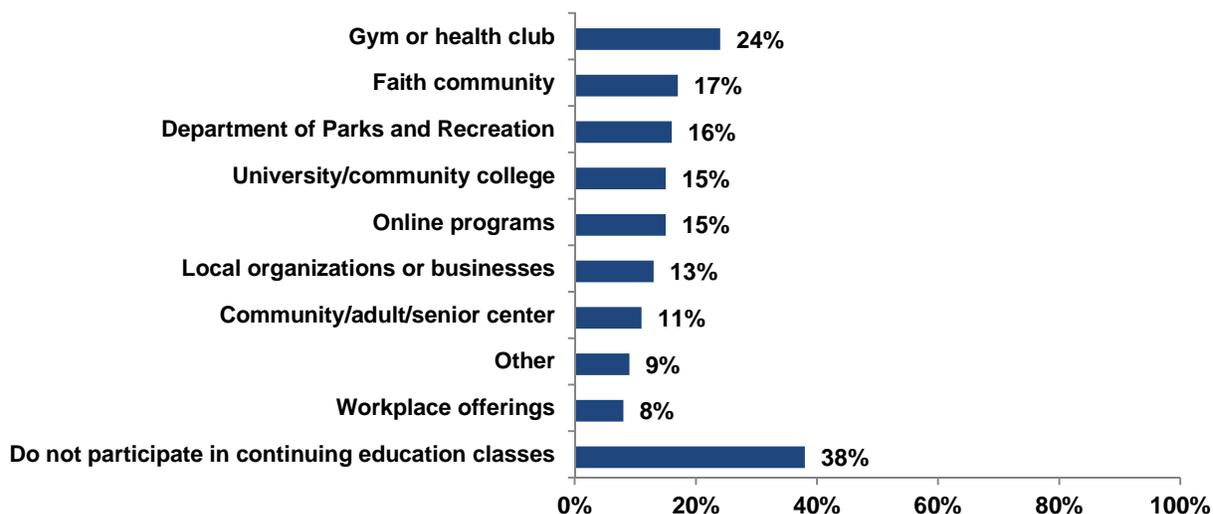
Three-quarters (75%) say they interact with friends and neighbors in their neighborhood several times a week or more. One in twelve interacts with others in their neighborhood once a week (8%) or once every few weeks (6%).

Frequency that AARP Members in Denver Interact with People in Their Community (n=727)



When seeking out continuing education opportunities in their neighborhood almost two in five say they do not do this. A quarter goes to a gym or health club, while about one in six says they go to their faith community, Department of Parks and Recreation, universities or community colleges, or online programs. One in eight or fewer seeks out continuing education opportunities at local organizations, community centers, or their workplace.

Places or Sources AARP Members in Denver Go to for Continuing Education or Self-Improvement Classes* (n=727)

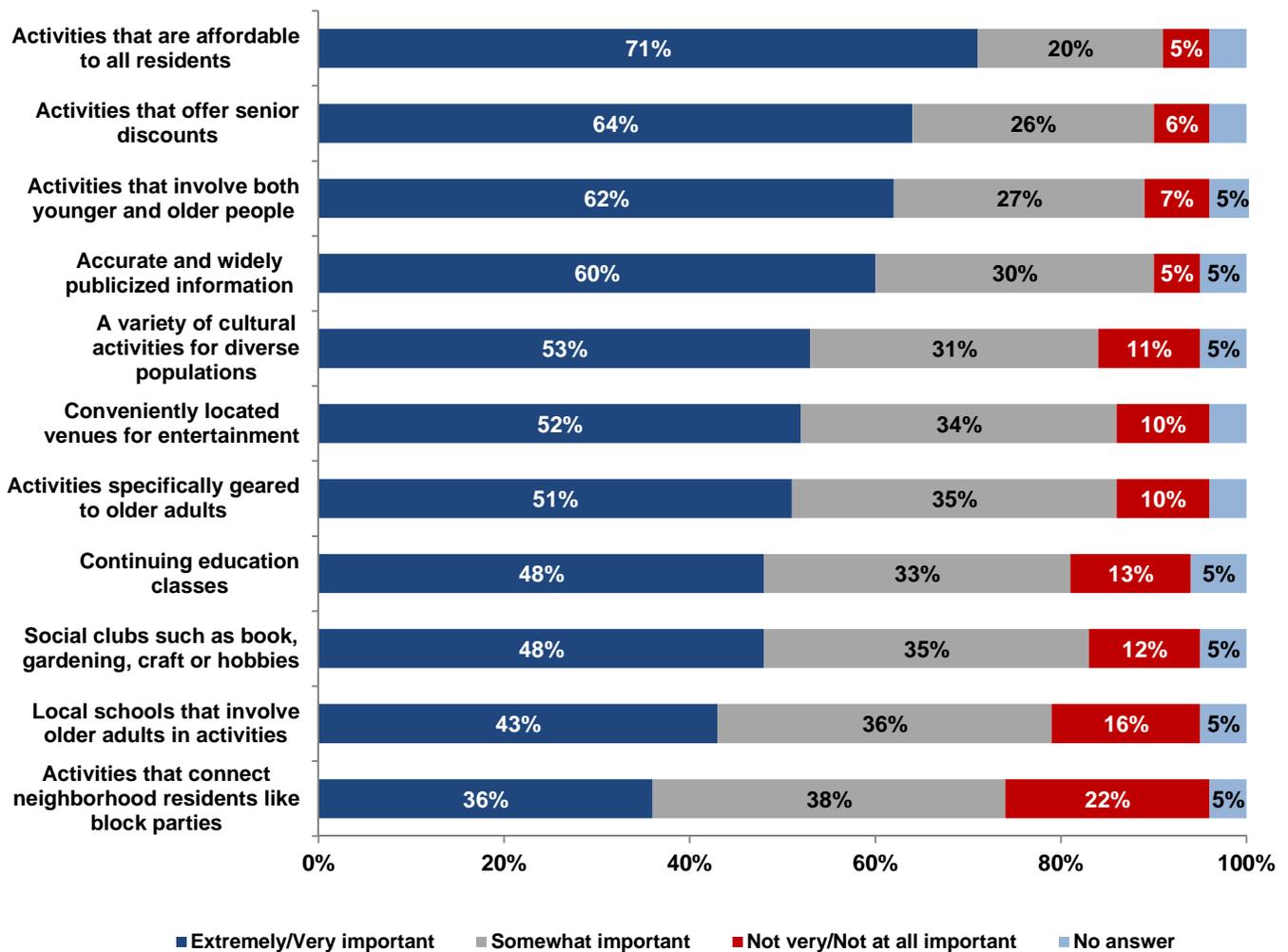


*Graph shows respondents who checked "yes" under each place/source.

AARP members age 50-plus in Denver are active in their neighborhoods and believe the most important social feature is to have neighborhood activities that are affordable for all residents.

When it comes to social participation, 50-plus AARP members in Denver want to have activities that are affordable, geared to diverse audiences, and are easy to get to and find out about. About three in five say having activities that offer senior discounts, involve younger and older people, and are accurately publicized is extremely or very important. Half say it is important that there are activities that appeal to diverse audiences, are conveniently located, and geared specifically to older adults. A similar proportion wants to have neighborhood activities like continuing education classes and social clubs. About two in five believe having local schools that involve older adults in activities and activities that connect neighborhood residents is important.

Social Participation Features of Importance to AARP Members in Denver* (n=727)



*Percentages may not add up to 100 due to rounding. Percentages less than 5 percent are not shown.

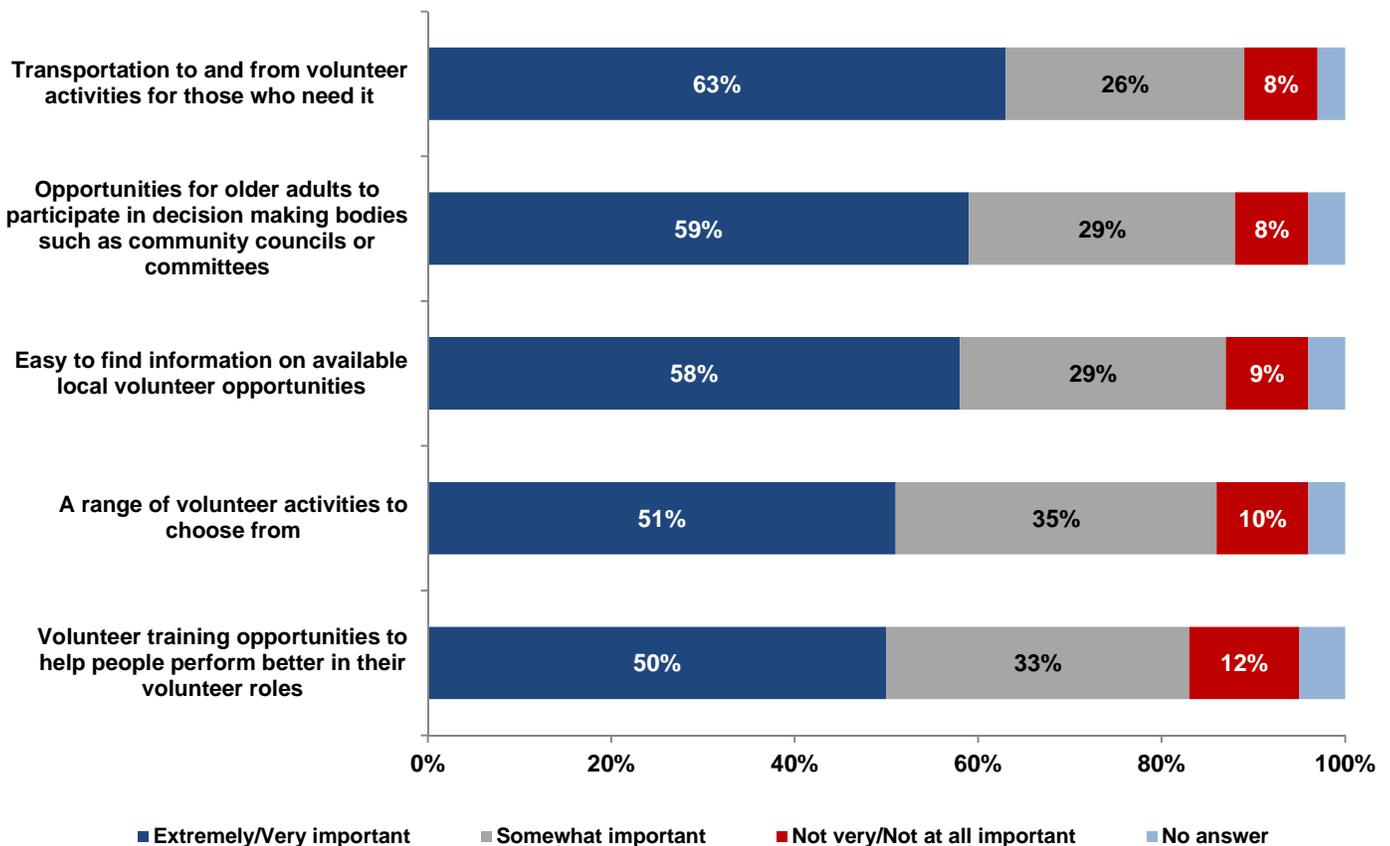
Volunteering and Civic Engagement

AARP members age 50-plus in Denver believe it is important to have transportation available so residents can easily get to volunteer activities.

When asked if they feel that older adults are consulted as resources when it comes to decision-making about neighborhood activities, only about a quarter (23%) believes older adults are consulted for this purpose. Just over a third (36%) believes that older adults are not looked upon as decision-making resources and two in five (40%) say they are not sure. This perception among members is important to consider because nearly six in ten say that they believe it is extremely or very important to have opportunities in their neighborhood that allow older adults to participate in decision-making bodies like community councils or neighborhood committees.

Half or more believe it is important that their neighborhoods have easy to find information on volunteer opportunities, a range of volunteer activities to choose from, and volunteer training opportunities that allow residents to better perform in these roles.

Volunteer and Civic Engagement Features of Importance to AARP Members in Denver*
(n=727)



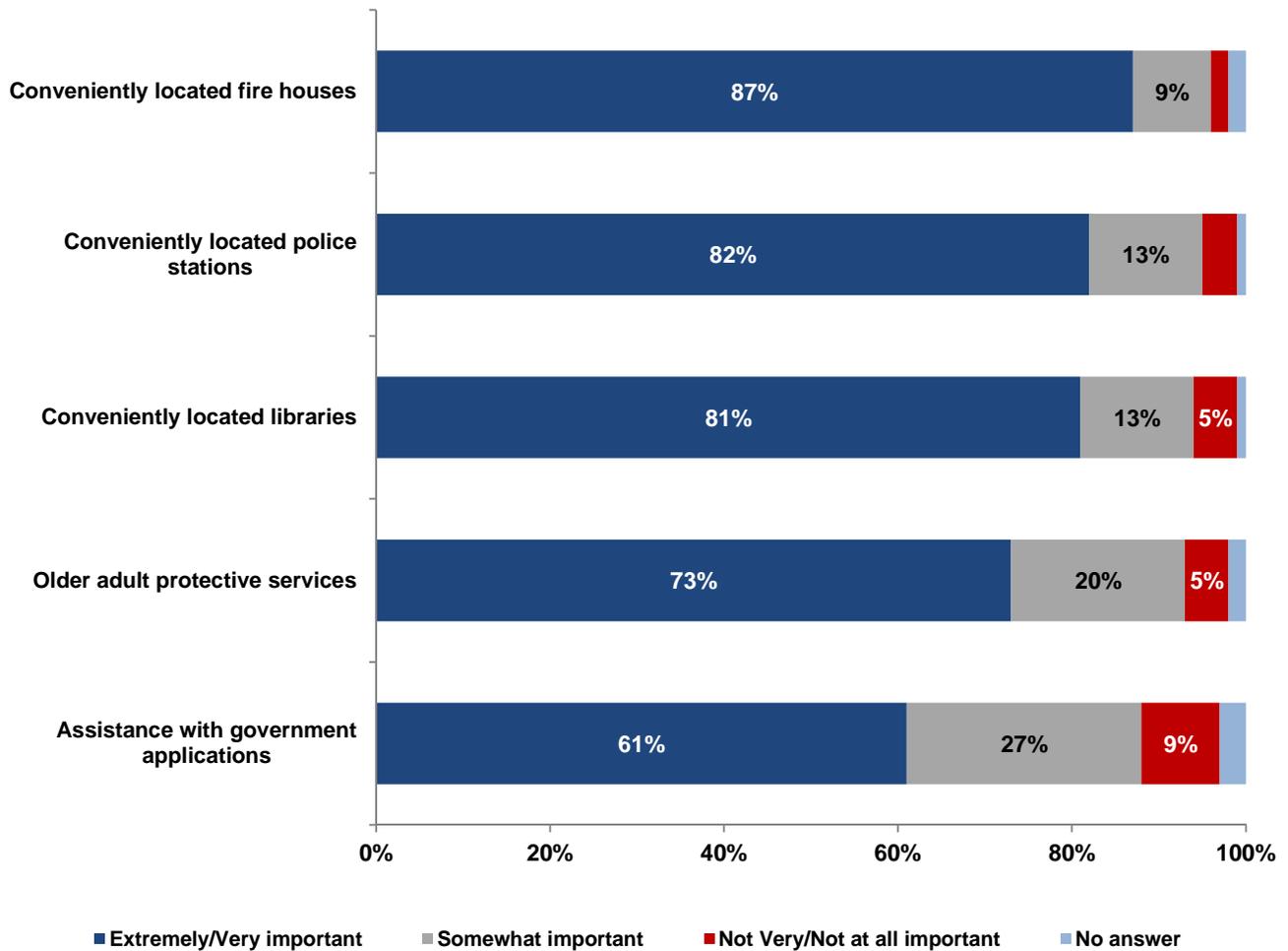
*Percentages may not add up to 100 due to rounding. Percentages less than 5 percent are not shown.

Local Government Services

Conveniently located fire houses tops the list of local government services that AARP 50-plus members in Denver believe are important to have in their neighborhood.

Other government services that are extremely or very important to four in five AARP members in Denver are conveniently located police stations and libraries. About seven in ten say older adult protective services is important, while six in ten say assistance with government applications is important to have in their neighborhood.

Local Government Service Features of Importance to AARP Members in Denver*
(n=727)



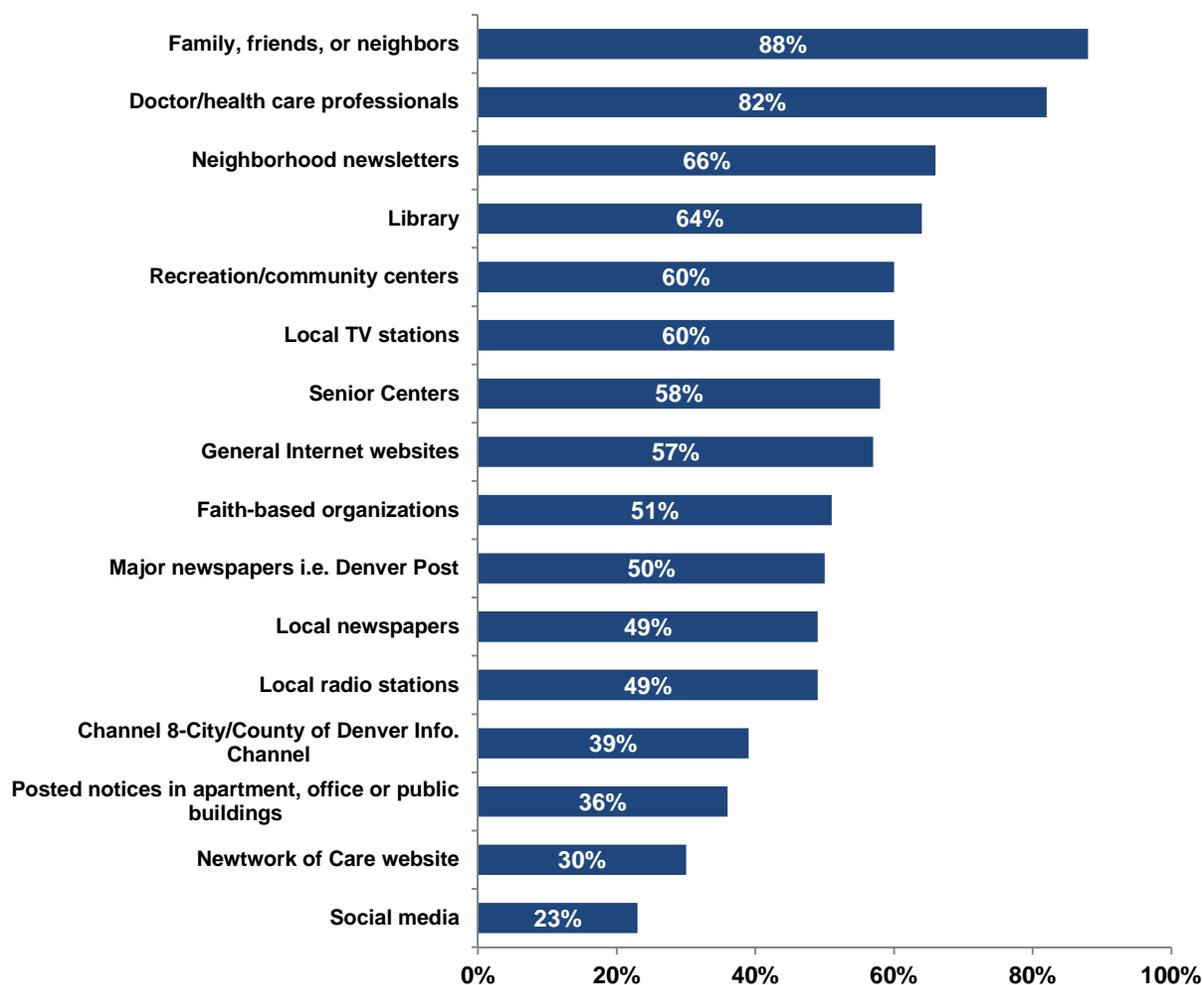
*Percentages may not add up to 100 due to rounding. Percentages less than 5 percent are not shown.

Neighborhood Information

Most AARP members age 50-plus in Denver say they would first turn to family, friends, neighbors, or their doctor or other health care professional for information on services for older adults.

A second tier of information sources that two-thirds of AARP members in Denver would turn to are neighborhood newsletters or the library. About three in five would look to community centers, local TV stations, senior centers or the Internet for information on older adult services in their neighborhood. When asked specifically about using the “Network of Care” website at www.drcoq.networkofcare.org, three in ten say they would turn to this source for information on older adult services. About half would turn to their churches, temples, synagogues or other faith-based organizations while the same proportion would seek out media sources such as newspapers and radio stations. About two in five say they would tune into Channel 8-City/County of Denver or posted notices in buildings while fewer would use Social Media.

**Sources AARP Members in Denver Would Turn to
For Information on Older Adult Services*
(n=727)**

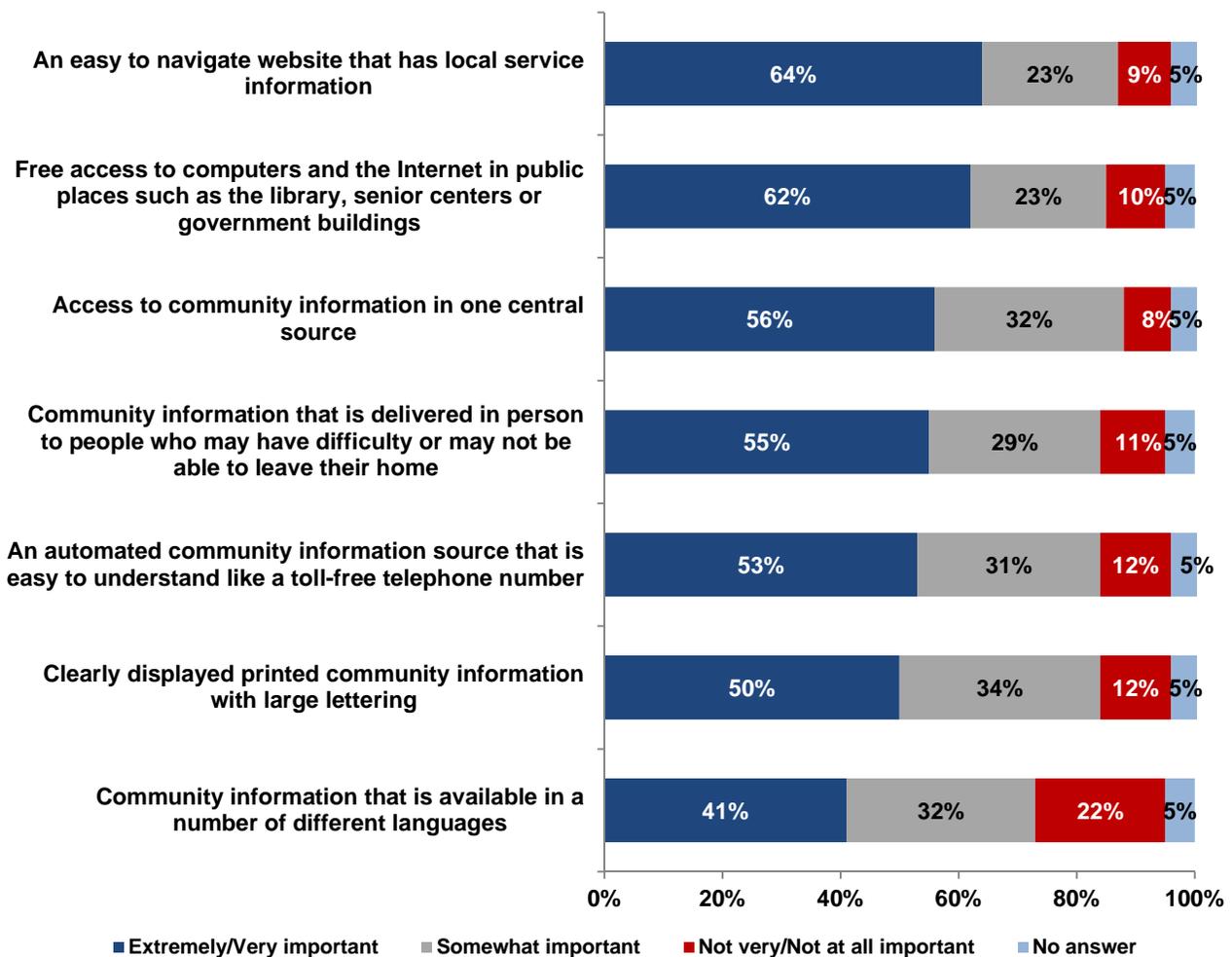


*Graph shows respondents who checked “yes” under each information source.

AARP 50-plus members in Denver want to have easy access to neighborhood information in a myriad of ways.

Having an easy to navigate website with neighborhood information and free access to computers and the Internet tops the list of information features for AARP members in Denver. A second tier of information features that are important to Denver members are having information available in one central source, information that is delivered to residents who cannot leave their homes, and an automated source like a toll-free number. Half say having printed information with large lettering that is clearly displayed is important. Although having information available in different languages ranks at the bottom of the list, it is still extremely or very important to two in five AARP members in Denver.

Neighborhood Information Features of Importance to AARP Members in Denver* (n=727)



*Percentages may not add up to 100 due to rounding. Percentages less than 5 percent are not shown.

Gaps in Neighborhood Features and Services

In order to identify the needs of 50-plus AARP members in Denver, survey respondents were asked how important the prior neighborhood features and services were to them. Then they were asked if these features and services existed in their neighborhood. These questions were then paired together to identify neighborhood needs or “gaps.” Pairing these questions allows us to look at “gaps” between the importance of a feature or service and its presence in the neighborhood. To compare these questions, respondents who said a feature or service is extremely, very or somewhat important were aggregated and then compared to respondents who said the feature or service was present in their neighborhood. Survey respondents who said they were not sure if a feature or service was in their neighborhood were removed from this analysis.

The top neighborhood needs as defined by importance vs. presence gaps are concentrated in five key areas: volunteer opportunities, neighborhood information, outdoor spaces and buildings, housing, and local government services.

If we examine individual items across all eight domains, the top needs, or gaps between importance and presence are in: the volunteer opportunities, neighborhood information, outdoor spaces and buildings, housing, and local government services domains with neighborhood information taking four slots in the top gaps and volunteer opportunities taking three slots among the top items. These are followed by local government services taking two slots and outdoor spaces and buildings and housing taking one slot each among the top items.

The largest gaps or needs for 50-plus AARP members in Denver are having transportation to and from volunteer opportunities, clearly displayed printed community information with large lettering as well as community information that is delivered in person to people who cannot leave their homes, an automated community information source that is easy to understand, and centrally located information.

The Top Gaps in Which Features Are Important Versus Which Ones Exist by Domain

Features in the Neighborhood (n=727)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Domain
Transportation to and from volunteer activities for those who need it	-56.7%	88.2%	31.5%	Volunteer Opportunities
Clearly displayed printed community information with large lettering	-53.9%	83.8%	29.9%	Neighborhood Information
Community information that is delivered in person to people who may have difficulty or may not be able to leave their home	-52.8%	84.5%	31.6%	Neighborhood Information
An automated community information source that is easy to understand	-51.1%	83.6%	32.5%	Neighborhood Information
Access to community information in one central source	-49.9%	88.0%	38.1%	Neighborhood Information
Separate pathways for bicyclists and pedestrians	-49.2%	88.9%	39.7%	Outdoor Spaces and Buildings
A home repair service for low-income and older adults that helps with things like roof or window repairs	-48.4%	81.2%	32.8%	Housing
Assistance with government applications	-46.1%	88.3%	42.2%	Local Government Services
Older adult protective services	-45.9%	92.6%	46.7%	Local Government Services
Easy to find information on local volunteer opportunities	-45.0%	87.5%	42.5%	Volunteer Opportunities
Volunteer training opportunities to help people perform better in their volunteer roles	-44.7%	83.6%	38.9%	Volunteer Opportunities

Gap Analysis: Importance vs. Presence for Each Item within Each Domain

Housing Features in the Neighborhood (n=727)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists
A home repair service for low-income and older adults that helps with things like roof or window repairs	-48.4%	81.2%	32.8%
Well-maintained and safe low-income housing	-42.8%	74.4%	31.6%
Homes that are equipped with things like no step entrance, wide doorways, grab bars in bathrooms, and first floor bedrooms and bathrooms	-41.8%	83.5%	41.7%
Affordable housing options for adults of varying income levels	-40.1%	82.6%	42.5%
Well-maintained homes and properties	-4.0%	96.1%	92.1%

Outdoor Spaces and Buildings in the Neighborhood (n=727)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists
Separate pathways for bicyclists and pedestrians	-49.2%	88.9%	39.7%
Sidewalks that are in good condition, free from obstructions and are safe for pedestrian use and accessible for wheelchairs or other assistive mobility devices	-24.4%	95.2%	70.8%
Public parks with enough benches	-21.1%	91.2%	70.2%
Well-maintained public buildings and facilities that are accessible to people of different physical abilities	-17.4%	94.1%	76.7%
Well-maintained and safe parks that are within walking distance of my home	-9.1%	94.2%	85.1%

Transportation and Streets Features in the Neighborhood (n=727)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists
Audio/visual pedestrian crossings	-38.4%	90.3%	51.8%
Well-lit, safe streets and intersections for all users (pedestrians, bicyclists, drivers)	-27.0%	96.2%	69.3%
Affordable public parking	-25.9%	90.3%	64.4%
Well-maintained streets	-16.2%	96.6%	80.3%
Affordable public transportation	-11.3%	91.8%	80.5%
Safe public transportation stops or areas	-10.6%	92.0%	81.4%
Accessible and convenient public transportation	-8.5%	91.9%	83.4%
Reliable public transportation	-7.7%	92.8%	85.1%
Easy to read traffic signs	-7.1%	95.4%	88.3%
Special transportation services for people with disabilities and older adults	-5.2%	93.5%	88.1%

Health and Wellness Features in the Neighborhood (n=727)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists
Affordable home health care providers	-36.3%	91.8%	55.5%
A service that helps seniors find and access health and supportive services	-33.8%	91.3%	57.5%
Easy to find information on local health and supportive services	-30.4%	92.5%	62.1%
Well-maintained nursing homes where residents are treated with respect and dignity	-26.3%	91.6%	65.3%
Health and wellness programs and classes in areas such as nutrition and brain fitness	-26.1%	91.1%	65.1%
Conveniently located health and social services	-25.9%	92.4%	66.5%
Home care services including health, personal care and housekeeping	-24.4%	92.1%	67.7%
Well-trained certified home health care providers	-23.8%	91.0%	67.2%
Fitness activities specifically geared to older adults	-17.0%	92.1%	75.1%
Easily understandable and helpful local hospitals or clinic answering services	-16.1%	91.0%	75.0%
Well-maintained hospitals and health care facilities	-11.2%	93.7%	82.6%
A variety of health care professionals including specialists	-8.7%	91.8%	83.1%
Health care professionals who speak different languages	4.9%	69.6%	74.4%

Social Participation, Inclusion, and Education Opportunities in the Neighborhood (n=727)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists
Accurate and widely publicized information about social activities	-36.6%	90.2%	53.6%
Local schools that involve older adults in events and activities	-31.8%	79.1%	47.3%
Activities specifically geared to older adults	-30.4%	86.0%	55.6%
A variety of cultural activities for diverse populations	-29.8%	84.2%	54.4%
Activities that are affordable to all residents	-27.9%	91.3%	63.4%
Activities that offer senior discounts	-25.0%	89.8%	64.8%
Activities that involve both younger and older people	-22.6%	88.6%	66.1%
Conveniently located venues for entertainment	-22.3%	86.5%	64.2%
Activities that connect neighborhood residents like block parties	-19.8%	74.0%	54.2%
Continuing education classes	-17.7%	81.6%	63.9%
Social clubs such as book, gardening, craft or hobbies	-14.5%	82.7%	68.3%

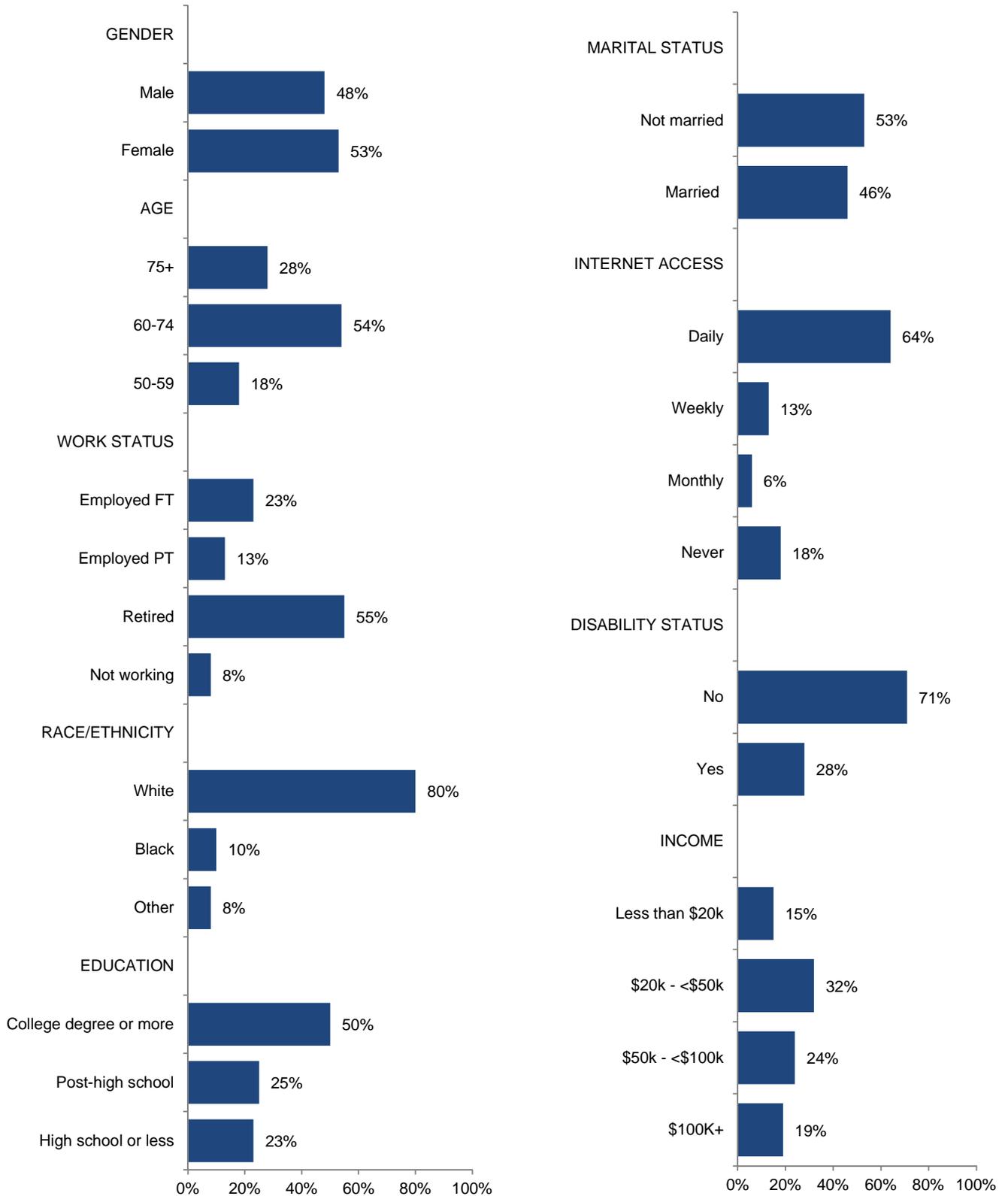
Volunteering and Civic Engagement in the Neighborhood (n=727)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists
Transportation to and from volunteer activities for those who need it	-56.7%	88.2%	31.5%
Easy to find information on local volunteer opportunities	-45.0%	87.5%	42.5%
Volunteer training opportunities to help people perform better in their volunteer roles	-44.7%	83.6%	38.9%
A range of volunteer activities to choose from	-30.4%	86.7%	56.3%
Opportunities for older adults to participate in decision making bodies such as community councils or committees	-26.6%	87.7%	61.1%

Local Government Services (n=727)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists
Assistance with government applications	-46.1%	88.3%	42.2%
Older adult protective services	-45.9%	92.6%	46.7%
Conveniently located police stations	-25.8%	94.6%	68.8%
Conveniently located libraries	-6.8%	93.7%	86.9%
Conveniently located fire houses	-5.5%	95.6%	90.4%

Neighborhood Information (n=727)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists
Clearly displayed printed community information with large lettering	-53.9%	83.8%	29.9%
Community information that is delivered in person to people who may have difficulty or may not be able to leave their home	-52.8%	84.5%	31.6%
An automated community information source that is easy to understand	-51.1%	83.6%	32.5%
Access to community information in one central source	-49.9%	88.0%	38.1%
An easy to navigate website that has information on local services	-33.9%	86.5%	52.5%
Community information that is available in a number of different languages	-27.9%	73.1%	45.2%
Free access to computers and the Internet in public places such as the library, senior centers or government buildings	1.1%	85.2%	86.3%

Demographic Profile of Respondents

(n=727)



Survey Annotation

2014 AARP Neighborhood Survey of AARP Member in Denver, CO

Non-Hispanic = 727n

"-" denotes a 0%.

Sampling Error

Market	<u>+ / -</u>
Non-Hispanic	3.6%

Q1. How would you rate your neighborhood as a place for people to live as they age?

	<u>Non-Hispanic</u>
Excellent	25.9%
Very good	38.5%
Good	23.4%
Fair	9.0%
Poor	1.7%
No response	1.5%

Q2. What is the name of your neighborhood?

	<u>Non-Hispanic</u>
Athmar Park	0.8%
Baker	0.3%
Barnum	0.7%
Barnum West	0.1%
Bear Valley	1.6%
Berkeley	2.0%
Capitol Hill	3.2%
Chaffee Park	-
Cheesman Park	0.9%
Cherry Creek	2.9%
City Park	0.9%
City Park West	0.3%
Clayton	0.2%
Cole	0.2%
College View / South Platte	-
Congress Park	0.7%
Cory-Merrill	0.7%
Crestmoor	0.5%
Curtis Park	0.2%
Denver International Airport	0.4%
Five Points	0.2%
Gateway / Green Valley Ranch	0.9%
Globeville	-
Golden Triangle	0.3%
Goldsmith	0.2%
Hale	0.4%
Hampden Heights	0.5%
Harvey Park	1.9%
Harvey Park South	0.1%
Highland	2.1%
Hilltop	2.2%
Indian Creek	0.5%
Lincoln Park	-

LoDo	0.6%
Lowry	1.5%
Mar Lee	1.5%
Mayfair	0.9%
Montbello	1.4%
Montclair	1.1%
Northside	-
Overland	0.2%
Park Hill	3.1%
Parkfield	0.5%
Platte Park	0.8%
Regis	0.2%
Rosedale	0.4%
Ruby Hill	0.1%
Sloan Lake	0.7%
South Park Hill	0.1%
Southmoor Park	1.2%
Speer	-
Stapleton	1.5%
Sunnyside	0.6%
University	0.2%
University Hills	0.9%
University Park	0.3%
Valverde	0.4%
Villa Park	0.4%
Virginia Village	1.9%
Washington Park	2.4%
Washington Park West	0.4%
Wellshire	0.6%
West Colfax	0.2%
West Highland	0.2%
Westwood	0.5%
Whittier	0.9%
Windsor	0.9%
Other	30.8%
No Response	16.8%

Q3. What is your 5-digit Denver ZIP code?

Non-Hispanic

80017	0.1%
80112	0.3%
80123	0.6%
80139	0.2%
80201	0.1%
80202	0.9%
80203	2.0%
80204	1.3%
80205	1.9%
80206	4.9%
80207	3.0%
80209	4.9%
80210	4.8%
80211	3.6%
80212	3.5%
80215	0.2%

80216	0.7%
80218	1.7%
80219	5.6%
80220	5.5%
80221	3.5%
80222	3.4%
80223	1.4%
80224	5.8%
80226	0.2%
80227	2.5%
80228	0.8%
80229	1.7%
80230	1.4%
80231	5.0%
80232	0.6%
80234	1.4%
80235	1.4%
80236	2.6%
80237	4.1%
80238	1.5%
80239	2.2%
80241	1.0%
80246	2.5%
80247	3.7%
80248	0.1%
80249	2.5%
80258	0.2%
80260	1.2%
80265	0.2%
80268	0.1%
No response	3.4%

Q4. How long have you lived in this neighborhood?

Non-Hispanic

Less than 1 year	4.2%
1 year but less than 5 years	13.4%
5 years but less than 15 years	22.2%
15 years but less than 25 years	22.1%
25 years but less than 35	12.6%
35 years or more	23.7%
No response	1.9%

Q5. How long have you lived in the City of Denver?

Non-Hispanic

Less than 1 year	1.7%
1 year but less than 5 years	6.4%
5 years but less than 15 years	12.3%
15 years but less than 25 years	10.6%
25 years but less than 35	13.5%
35 years or more	52.3%
No response	3.1%

Q6. Thinking about your retirement years when you do not work at all, how likely is it that you will move to a different home in the City of Denver?

Non-Hispanic

Extremely likely	5.2%
Very likely	8.0%
Somewhat likely	14.5%
Not very likely	27.1%
Not at all likely	33.6%
Not sure	9.2%
No response	2.3%

Q7. Thinking about your retirement years when you do not work at all, how likely is it that you will move to a different home outside of the City of Denver?

Non-Hispanic

Extremely likely	4.3%
Very likely	6.6%
Somewhat likely	13.2%
Not very likely	24.5%
Not at all likely	40.7%
Not sure	8.2%
No response	2.6%

Q8. If you were to consider moving out of the City of Denver during your retirement when you do not work at all, would the following factors impact your decision to move?

a. Looking for a different home size that meets your needs

Non-Hispanic

Yes	42.5%
No	34.3%
Not sure	7.5%
No response	15.8%

b. Maintaining your current home will be too expensive

Non-Hispanic

Yes	23.1%
No	47.4%
Not sure	12.0%
No response	17.5%

c. Fearing for your personal safety or security concerns

Non-Hispanic

Yes	20.2%
No	54.9%
Not sure	8.3%
No response	16.6%

d. Looking for a home that will help you live independently as you age

Non-Hispanic

Yes	52.5%
No	24.7%
Not sure	7.7%
No response	15.1%

e. Wanting to move to an area that has better health care facilities	<u>Non-Hispanic</u>
Yes	14.4%
No	57.7%
Not sure	10.3%
No response	17.6%

f. Wanting to be closer to family	<u>Non-Hispanic</u>
Yes	27.5%
No	45.5%
Not sure	11.1%
No response	16.0%

g. Needing more access to public transportation	<u>Non-Hispanic</u>
Yes	17.8%
No	55.5%
Not sure	9.3%
No response	17.4%

h. Wanting to live in a different climate	<u>Non-Hispanic</u>
Yes	24.3%
No	47.3%
Not sure	13.2%
No response	15.2%

i. Looking for an area that has a lower cost of living	<u>Non-Hispanic</u>
Yes	33.9%
No	38.5%
Not sure	13.3%
No response	14.4%

Q9. How important is it for you to remain in your neighborhood as you age?	<u>Non-Hispanic</u>
Extremely important	18.7%
Very important	28.2%
Somewhat important	29.7%
Not very important	14.9%
Not at all important	7.1%
No response	1.5%

Q10. Do you own or rent your primary home or do you have some other type of living arrangement like living with a family member or friend?	<u>Non-Hispanic</u>
Own	80.4%
Rent	13.0%
Live with a family member or friend	2.5%
Other type of living arrangement	3.0%
No response	1.1%

Q11. What type of home is your primary home?	<u>Non-Hispanic</u>
Single family home	64.7%
Mobile home	1.9%
Town home or duplex	9.3%
Apartment	10.6%
Condominium or coop	12.1%
No response	1.4%

Q12. How important is it for you to be able to live independently in your own home as you age?

Non-Hispanic

Extremely important	54.1%
Very important	33.8%
Somewhat important	8.6%
Not very important	1.4%
Not at all important	1.2%
No response	0.8%

Q13. How important do you think it is to have the following in your neighborhood?

a. Well-maintained homes and properties

Non-Hispanic

Extremely important	45.1%
Very important	44.1%
Somewhat important	6.9%
Not very important	0.5%
Not at all important	0.6%
No response	2.8%

b. A home repair service for low-income and older adults that helps with things like installing grab bars or handrails

Non-Hispanic

Extremely important	22.9%
Very important	28.9%
Somewhat important	29.4%
Not very important	11.5%
Not at all important	3.3%
No response	4.0%

c. Affordable housing options for adults of varying income levels such as older active adult communities, assisted living and communities with shared facilities and outdoor spaces

Non-Hispanic

Extremely important	24.1%
Very important	30.2%
Somewhat important	28.3%
Not very important	9.7%
Not at all important	3.8%
No response	3.9%

d. Homes that are equipped with things like a no step entrance, wider doorways, grab bars in bathrooms, and first floor bedrooms and bathrooms

Non-Hispanic

Extremely important	24.1%
Very important	31.6%
Somewhat important	27.7%
Not very important	10.0%
Not at all important	3.1%
No response	3.4%

e. Well-maintained and safe low-income housing

Non-Hispanic

Extremely important	23.9%
Very important	25.5%
Somewhat important	25.0%
Not very important	12.2%
Not at all important	8.5%
No response	4.9%

Q14. Does the neighborhood where you live have the following?

a. Well-maintained homes and properties

Non-Hispanic

Yes	85.3%
No	7.3%
Not sure	5.6%
No response	1.8%

b. A home repair service for low-income and older adults that helps with things like installing grab bars or handrails

Non-Hispanic

Yes	17.0%
No	34.8%
Not sure	45.5%
No response	2.8%

c. Affordable housing options for adults of varying income levels such as older active adult communities, assisted living and communities with shared facilities and outdoor spaces

Non-Hispanic

Yes	27.1%
No	36.7%
Not sure	33.6%
No response	2.6%

d. Homes that are equipped with things like a no step entrance, wider doorways, grab bars in bathrooms, and first floor bedrooms and bathrooms

Non-Hispanic

Yes	23.5%
No	32.9%
Not sure	40.2%
No response	3.4%

e. Well-maintained and safe low-income housing

Non-Hispanic

Yes	17.7%
No	38.4%
Not sure	40.7%
No response	3.2%

Q15. How important do you think it is to have the following in your neighborhood?

a. Well-maintained and safe parks that are within walking distance of your home

Non-Hispanic

Extremely important	34.8%
Very important	41.0%
Somewhat important	18.4%
Not very important	2.7%
Not at all important	1.1%
No response	2.0%

b. Public parks with enough benches

Non-Hispanic

Extremely important	27.1%
Very important	36.3%
Somewhat important	27.9%
Not very important	4.3%
Not at all important	1.8%
No response	2.6%

c. Sidewalks that are in good condition, free from obstruction and are safe for pedestrian use and accessible for wheelchairs or other assistive mobility devices

Non-Hispanic

Extremely important	44.2%
Very important	40.2%
Somewhat important	10.8%
Not very important	0.9%
Not at all important	1.4%
No response	2.6%

d. Well-maintained public buildings and facilities that are accessible to people of different physical abilities

Non-Hispanic

Extremely important	38.0%
Very important	42.2%
Somewhat important	13.9%
Not very important	2.6%
Not at all important	1.0%
No response	2.3%

e. Separate pathways for bicyclists and pedestrians

Non-Hispanic

Extremely important	34.7%
Very important	33.8%
Somewhat important	20.5%
Not very important	6.7%
Not at all important	1.4%
No response	3.0%

Q16. Does the neighborhood where you live have the following?

a. Well-maintained and safe parks that are within walking distance of your home

Non-Hispanic

Yes	79.0%
No	13.9%
Not sure	5.1%
No response	2.0%

b. Public parks with enough benches

Non-Hispanic

Yes	56.2%
No	23.9%
Not sure	16.8%
No response	3.1%

c. Sidewalks that are in good condition, free from obstruction and are safe for pedestrian use and accessible for wheelchairs or other assistive mobility devices

Non-Hispanic

Yes	61.1%
No	25.2%
Not sure	10.0%
No response	3.7%

d. Well-maintained public buildings and facilities that are accessible to people of different physical abilities

Non-Hispanic

Yes	52.8%
No	16.1%
Not sure	27.6%
No response	3.6%

e. Separate pathways for bicyclists and pedestrians	<u>Non-Hispanic</u>
Yes	33.0%
No	50.0%
Not sure	13.0%
No response	4.0%

Q17. Do you get around for things like shopping, visiting the doctor, running errands, or going to other places in the following ways?

a. Drive yourself	<u>Non-Hispanic</u>
Yes	88.6%
No	8.0%
No response	3.4%

b. Have others drive you	<u>Non-Hispanic</u>
Yes	21.4%
No	66.2%
No response	12.4%

c. Walk	<u>Non-Hispanic</u>
Yes	49.7%
No	39.1%
No response	11.2%

d. Ride a bike	<u>Non-Hispanic</u>
Yes	20.0%
No	66.0%
No response	14.0%

e. Use public transportation	<u>Non-Hispanic</u>
Yes	25.8%
No	61.4%
No response	12.8%

f. Take a taxi/cab	<u>Non-Hispanic</u>
Yes	10.5%
No	75.4%
No response	14.1%

g. Use a special transportation service, such as one for seniors or persons with disabilities	<u>Non-Hispanic</u>
Yes	4.9%
No	78.5%
No response	16.7%

h. Other	<u>Non-Hispanic</u>
Yes	4.1%

Q18. In the last six months, how often have you used public transportation to go somewhere; for example, to shop, to visit the doctor, to run errands, or to visit friends and family?

	<u>Non-Hispanic</u>
Everyday	1.5%
Several times a week, but not everyday	3.6%
About once a week	1.8%
About once every other week	3.6%
About once a month	7.8%
Less than once a month	17.3%
Not at all	63.5%
No response	1.0%

Q19. If public transportation service were more affordable and more easily accessible in your neighborhood, how likely would you be to use it?

Non-Hispanic

Extremely likely	11.9%
Very likely	15.3%
Somewhat likely	33.0%
Not very likely	26.1%
Not at all likely	12.1%
No response	1.7%

Q20. How important do you think it is to have the following in your neighborhood?

a. Accessible and convenient public transportation

Non-Hispanic

Extremely important	33.6%
Very important	39.9%
Somewhat important	18.4%
Not very important	4.0%
Not at all important	1.3%
No response	2.9%

b. Affordable public transportation

Non-Hispanic

Extremely important	34.2%
Very important	41.1%
Somewhat important	16.5%
Not very important	3.0%
Not at all important	1.6%
No response	3.5%

c. Reliable public transportation

Non-Hispanic

Extremely important	36.8%
Very important	41.8%
Somewhat important	14.3%
Not very important	2.3%
Not at all important	1.3%
No response	3.6%

d. Safe public transportation stops or areas

Non-Hispanic

Extremely important	41.2%
Very important	39.5%
Somewhat important	11.4%
Not very important	1.8%
Not at all important	1.2%
No response	5.0%

e. Special transportation services for people with disabilities and older adults

Non-Hispanic

Extremely important	39.9%
Very important	36.5%
Somewhat important	16.8%
Not very important	2.1%
Not at all important	1.2%
No response	3.5%

f. Well-maintained streets	<u>Non-Hispanic</u>
Extremely important	51.3%
Very important	40.8%
Somewhat important	4.5%
Not very important	0.1%
Not at all important	0.2%
No response	3.1%

g. Easy to read traffic signs	<u>Non-Hispanic</u>
Extremely important	50.4%
Very important	38.7%
Somewhat important	6.3%
Not very important	0.6%
Not at all important	0.2%
No response	3.9%

h. Affordable public parking	<u>Non-Hispanic</u>
Extremely important	40.4%
Very important	34.5%
Somewhat important	15.4%
Not very important	3.7%
Not at all important	1.8%
No response	4.2%

i. Well-lit, safe streets and intersections for all users (pedestrians, bicyclists, drivers)	<u>Non-Hispanic</u>
Extremely important	59.8%
Very important	32.6%
Somewhat important	3.8%
Not very important	0.5%
Not at all important	0.4%
No response	2.9%

j. Audio/visual pedestrian crossings	<u>Non-Hispanic</u>
Extremely important	36.5%
Very important	34.6%
Somewhat important	19.2%
Not very important	3.5%
Not at all important	2.3%
No response	4.0%

Q21. Does the neighborhood where you live have the following?

a. Accessible and convenient public transportation	<u>Non-Hispanic</u>
Yes	71.6%
No	14.2%
Not sure	12.2%
No response	2.0%

b. Affordable public transportation	<u>Non-Hispanic</u>
Yes	60.5%
No	14.6%
Not sure	22.0%
No response	2.9%

c. Reliable public transportation	<u>Non-Hispanic</u>
Yes	64.1%
No	11.2%
Not sure	21.4%
No response	3.3%
d. Safe public transportation stops or areas	<u>Non-Hispanic</u>
Yes	57.3%
No	13.1%
Not sure	25.4%
No response	4.3%
e. Special transportation services for people with disabilities and older adults	<u>Non-Hispanic</u>
Yes	53.4%
No	7.2%
Not sure	36.3%
No response	3.2%
f. Well-maintained streets	<u>Non-Hispanic</u>
Yes	73.6%
No	18.0%
Not sure	4.7%
No response	3.6%
g. Easy to read traffic signs	<u>Non-Hispanic</u>
Yes	78.5%
No	10.4%
Not sure	7.3%
No response	3.8%
h. Affordable public parking	<u>Non-Hispanic</u>
Yes	45.1%
No	24.9%
Not sure	24.9%
No response	5.1%
i. Well-lit, safe streets and intersections for all users (pedestrians, bicyclists, drivers)	<u>Non-Hispanic</u>
Yes	57.9%
No	25.7%
Not sure	13.0%
No response	3.4%
j. Audio/visual pedestrian crossings	<u>Non-Hispanic</u>
Yes	36.9%
No	34.3%
Not sure	25.1%
No response	3.8%
Q22. In general, when compared to most people your age, how would you rate your health?	<u>Non-Hispanic</u>
Excellent	23.7%
Very good	38.8%
Good	25.6%
Fair	8.3%
Poor	1.7%
No response	1.8%

Q23. How often do you engage in some form of physical exercise (such as walking, running, biking, swimming, sports, strength training, yoga, stretching)?

Non-Hispanic

Everyday	26.3%
Several times a week, but not everyday	46.0%
About once a week	9.7%
About once every other week	3.9%
About once a month	1.8%
Less than once a month	4.7%
Never	5.6%
No response	1.9%

Q24. How important is it to you to remain physically active for as long as possible?

Non-Hispanic

Extremely important	68.4%
Very important	27.4%
Somewhat important	3.0%
Not very important	-
Not at all important	0.2%
No response	1.1%

Q25. How important do you think it is to have the following in your neighborhood?

Non-Hispanic

a. Health and wellness programs and classes in areas such as nutrition and brain fitness

Non-Hispanic

Extremely important	26.0%
Very important	37.8%
Somewhat important	27.3%
Not very important	5.0%
Not at all important	0.8%
No response	3.1%

b. Fitness activities specifically geared towards older adults

Non-Hispanic

Extremely important	29.4%
Very important	37.9%
Somewhat important	24.8%
Not very important	3.8%
Not at all important	1.0%
No response	3.2%

c. Conveniently located health and social services

Non-Hispanic

Extremely important	27.7%
Very important	43.4%
Somewhat important	21.3%
Not very important	3.0%
Not at all important	0.9%
No response	3.7%

d. A service that helps seniors find and access health and supportive services

Non-Hispanic

Extremely important	28.3%
Very important	39.3%
Somewhat important	23.7%
Not very important	4.5%
Not at all important	0.8%
No response	3.3%

e. Easy to find information on local health and supportive services	<u>Non-Hispanic</u>
Extremely important	31.9%
Very important	40.6%
Somewhat important	20.0%
Not very important	3.3%
Not at all important	0.8%
No response	3.4%

f. Home care services including health, personal care and housekeeping	<u>Non-Hispanic</u>
Extremely important	26.7%
Very important	40.7%
Somewhat important	24.7%
Not very important	4.0%
Not at all important	0.7%
No response	3.1%

g. Well-trained certified home health care providers	<u>Non-Hispanic</u>
Extremely important	31.3%
Very important	37.4%
Somewhat important	22.3%
Not very important	3.8%
Not at all important	1.2%
No response	4.0%

h. Affordable home health care providers	<u>Non-Hispanic</u>
Extremely important	37.3%
Very important	36.2%
Somewhat important	18.3%
Not very important	3.1%
Not at all important	1.3%
No response	3.7%

i. Well-maintained hospitals and health care facilities	<u>Non-Hispanic</u>
Extremely important	50.8%
Very important	32.5%
Somewhat important	10.5%
Not very important	1.8%
Not at all important	0.2%
No response	4.2%

j. A variety of health care professionals including specialists	<u>Non-Hispanic</u>
Extremely important	44.7%
Very important	35.2%
Somewhat important	12.0%
Not very important	3.2%
Not at all important	0.6%
No response	4.4%

k. Health care professionals who speak different languages	<u>Non-Hispanic</u>
Extremely important	15.6%
Very important	24.8%
Somewhat important	29.1%
Not very important	13.9%
Not at all important	11.9%
No response	4.7%

I. Easily understandable and helpful local hospital or clinic answering services

Non-Hispanic

Extremely important	33.8%
Very important	36.3%
Somewhat important	20.8%
Not very important	4.3%
Not at all important	0.9%
No response	3.8%

m. Well-maintained nursing homes where residents are treated with respect and dignity

Non-Hispanic

Extremely important	50.3%
Very important	28.8%
Somewhat important	12.5%
Not very important	3.3%
Not at all important	1.7%
No response	3.4%

Q26. Does the neighborhood where you live have the following?

a. Health and wellness programs and classes in areas such as nutrition and brain fitness

Non-Hispanic

Yes	33.3%
No	17.9%
Not sure	45.8%
No response	3.0%

b. Fitness activities specifically geared towards older adults

Non-Hispanic

Yes	45.1%
No	15.0%
Not sure	36.3%
No response	3.6%

c. Conveniently located health and social services

Non-Hispanic

Yes	42.3%
No	21.3%
Not sure	32.7%
No response	3.6%

d. A service that helps seniors find and access health and supportive services

Non-Hispanic

Yes	23.4%
No	17.3%
Not sure	55.5%
No response	3.8%

e. Easy to find information on local health and supportive services

Non-Hispanic

Yes	28.1%
No	17.2%
Not sure	50.3%
No response	4.5%

f. Home care services including health, personal care and housekeeping	<u>Non-Hispanic</u>
Yes	27.7%
No	13.2%
Not sure	55.1%
No response	4.0%
g. Well-trained certified home health care providers	<u>Non-Hispanic</u>
Yes	24.8%
No	12.1%
Not sure	59.3%
No response	3.8%
h. Affordable home health care providers	<u>Non-Hispanic</u>
Yes	19.4%
No	15.6%
Not sure	60.3%
No response	4.7%
i. Well-maintained hospitals and health care facilities	<u>Non-Hispanic</u>
Yes	64.1%
No	13.5%
Not sure	18.9%
No response	3.5%
j. A variety of healthcare professionals including specialists	<u>Non-Hispanic</u>
Yes	57.5%
No	11.7%
Not sure	26.6%
No response	4.1%
k. Health care professionals who speak different languages	<u>Non-Hispanic</u>
Yes	23.5%
No	8.1%
Not sure	63.2%
No response	5.2%
l. Easily understandable and helpful local hospital or clinic answering services	<u>Non-Hispanic</u>
Yes	34.8%
No	11.6%
Not sure	49.5%
No response	4.0%
m. Well-maintained nursing homes where residents are treated with respect and dignity	<u>Non-Hispanic</u>
Yes	28.7%
No	15.3%
Not sure	53.1%
No response	2.9%

Q27. About how frequently do you interact with your friends, family or neighbors in your neighborhood? This interaction could be by phone, in person, email, or social media like Facebook.

	<u>Non-Hispanic</u>
More than once a day	26.6%
About once a day	19.0%
Several times a week, but not everyday	28.6%
Once a week	8.3%
Once every 2 or 3 weeks	5.7%
Once a month	2.5%
Less than once a month	4.9%
Never	2.4%
No response	1.9%

Q28. Where do you typically go for continuing education or self-improvement classes/workshops in your neighborhood?

	<u>Non-Hispanic</u>
University/Community College	15.2%
Department of Parks and Recreation	16.0%
Church, Temple, Synagogue or other faith based center	17.4%
Local organizations or businesses	12.5%
Community/Adult/Senior center	11.1%
Offerings through my work	8.1%
Online programs	14.6%
Gym or health club	23.9%
Other	9.3%
I do NOT participate in any continuing education/self-improvement classes	38.4%
No response	2.6%

Q29. How important do you think it is to have the following in your neighborhood?

a. Conveniently located venues for entertainment

	<u>Non-Hispanic</u>
Extremely important	17.6%
Very important	34.8%
Somewhat important	34.1%
Not very important	7.5%
Not at all important	2.0%
No response	4.0%

b. Activities specifically geared towards older adults

	<u>Non-Hispanic</u>
Extremely important	14.7%
Very important	36.7%
Somewhat important	34.6%
Not very important	7.9%
Not at all important	1.7%
No response	4.4%

c. Activities that offer senior discounts

	<u>Non-Hispanic</u>
Extremely important	27.9%
Very important	35.6%
Somewhat important	26.3%
Not very important	5.3%
Not at all important	1.0%
No response	4.0%

d. Activities that are affordable to all residents	<u>Non-Hispanic</u>
Extremely important	31.7%
Very important	39.4%
Somewhat important	20.1%
Not very important	3.5%
Not at all important	1.2%
No response	4.0%
e. Activities that involve both younger and older people	<u>Non-Hispanic</u>
Extremely important	25.5%
Very important	36.2%
Somewhat important	26.9%
Not very important	5.3%
Not at all important	1.4%
No response	4.7%
f. Accurate and widely publicized information about social activities	<u>Non-Hispanic</u>
Extremely important	22.8%
Very important	37.1%
Somewhat important	30.3%
Not very important	3.9%
Not at all important	1.5%
No response	4.5%
g. A variety of cultural activities for diverse populations	<u>Non-Hispanic</u>
Extremely important	20.4%
Very important	32.9%
Somewhat important	30.9%
Not very important	7.4%
Not at all important	3.4%
No response	5.0%
h. Local schools that involve older adults in events and activities	<u>Non-Hispanic</u>
Extremely important	15.4%
Very important	27.7%
Somewhat important	36.0%
Not very important	12.4%
Not at all important	3.2%
No response	5.3%
i. Continuing education classes	<u>Non-Hispanic</u>
Extremely important	15.8%
Very important	32.4%
Somewhat important	33.3%
Not very important	10.7%
Not at all important	2.6%
No response	5.1%
j. Social clubs such as book, gardening, craft or hobbies	<u>Non-Hispanic</u>
Extremely important	14.9%
Very important	32.6%
Somewhat important	35.3%
Not very important	10.3%
Not at all important	2.0%
No response	5.0%

k. Activities that connect neighborhood residents like block parties	<u>Non-Hispanic</u>
Extremely important	13.9%
Very important	22.3%
Somewhat important	37.7%
Not very important	17.7%
Not at all important	3.8%
No response	4.5%

Q30. Does the neighborhood where you live have the following?

a. Conveniently located venues for entertainment	<u>Non-Hispanic</u>
Yes	50.6%
No	28.2%
Not sure	18.2%
No response	2.9%

b. Activities specifically geared towards older adults	<u>Non-Hispanic</u>
Yes	31.7%
No	25.3%
Not sure	39.0%
No response	4.1%

c. Activities that offer senior discounts	<u>Non-Hispanic</u>
Yes	36.8%
No	20.0%
Not sure	39.2%
No response	4.0%

d. Activities that are affordable to all residents	<u>Non-Hispanic</u>
Yes	32.5%
No	18.8%
Not sure	43.7%
No response	5.0%

e. Activities that involve both younger and older people	<u>Non-Hispanic</u>
Yes	35.5%
No	18.2%
Not sure	41.7%
No response	4.5%

f. Accurate and widely publicized information about social activities	<u>Non-Hispanic</u>
Yes	29.5%
No	25.5%
Not sure	40.7%
No response	4.4%

g. A variety of cultural activities for diverse populations	<u>Non-Hispanic</u>
Yes	27.7%
No	23.2%
Not sure	44.5%
No response	4.5%

h. Local schools that involve older adults in events and activities	<u>Non-Hispanic</u>
Yes	19.4%
No	21.6%
Not sure	54.9%
No response	4.1%

i. Continuing education classes	<u>Non-Hispanic</u>
Yes	34.5%
No	19.5%
Not sure	41.5%
No response	4.5%

j. Social clubs such as book, gardening, craft or hobbies	<u>Non-Hispanic</u>
Yes	34.9%
No	16.2%
Not sure	44.6%
No response	4.3%

k. Activities that connect neighborhood residents like block parties	<u>Non-Hispanic</u>
Yes	34.0%
No	28.7%
Not sure	33.2%
No response	4.0%

Q31. Do you feel that older adults are consulted as resources when it comes to decision-making about activities in your neighborhood?	<u>Non-Hispanic</u>
Yes	22.7%
No	35.8%
Not sure	39.5%
No response	2.0%

Q32. How important do you think it is to have the following in your neighborhood?

a. A range of volunteer activities to choose from	<u>Non-Hispanic</u>
Extremely important	16.0%
Very important	35.4%
Somewhat important	35.2%
Not very important	7.4%
Not at all important	2.2%
No response	3.7%

b. Volunteer training opportunities to help people perform better in their volunteer roles	<u>Non-Hispanic</u>
Extremely important	14.3%
Very important	35.9%
Somewhat important	33.4%
Not very important	9.0%
Not at all important	3.0%
No response	4.4%

c. Opportunities for older adults to participate in decision making bodies such as neighborhood councils or committees

Non-Hispanic

Extremely important	17.8%
Very important	40.9%
Somewhat important	29.0%
Not very important	6.1%
Not at all important	1.8%
No response	4.3%

d. Easy to find information on available local volunteer opportunities

Non-Hispanic

Extremely important	16.8%
Very important	41.5%
Somewhat important	29.1%
Not very important	6.6%
Not at all important	1.9%
No response	4.0%

e. Transportation to and from volunteer activities for those who need it

Non-Hispanic

Extremely important	22.4%
Very important	40.3%
Somewhat important	25.5%
Not very important	5.4%
Not at all important	2.8%
No response	3.6%

Q33. Does the neighborhood where you live have the following?

a. A range of volunteer activities to choose from

Non-Hispanic

Yes	26.8%
No	20.8%
Not sure	49.1%
No response	3.3%

b. Volunteer training opportunities to help people perform better in their volunteer roles

Non-Hispanic

Yes	14.3%
No	22.4%
Not sure	59.7%
No response	3.6%

c. Opportunities for older adults to participate in decision making bodies such as neighborhood councils or committees

Non-Hispanic

Yes	28.9%
No	18.4%
Not sure	49.5%
No response	3.2%

d. Easy to find information on available local volunteer opportunities

Non-Hispanic

Yes	18.7%
No	25.3%
Not sure	52.4%
No response	3.5%

e. Transportation to and from volunteer activities for those who need it

Non-Hispanic

Yes	10.6%
No	23.1%
Not sure	62.7%
No response	3.6%

Q34. How important do you think it is to have the following in your neighborhood?

a. Conveniently located libraries	<u>Non-Hispanic</u>
Extremely important	40.1%
Very important	40.9%
Somewhat important	12.6%
Not very important	2.8%
Not at all important	1.9%
No response	1.6%

b. Conveniently located police stations	<u>Non-Hispanic</u>
Extremely important	41.3%
Very important	40.6%
Somewhat important	12.6%
Not very important	3.1%
Not at all important	0.7%
No response	1.5%

c. Conveniently located firehouses	<u>Non-Hispanic</u>
Extremely important	45.3%
Very important	42.0%
Somewhat important	8.6%
Not very important	1.8%
Not at all important	0.2%
No response	2.0%

d. Older adult protective services	<u>Non-Hispanic</u>
Extremely important	32.2%
Very important	40.8%
Somewhat important	19.6%
Not very important	4.4%
Not at all important	0.7%
No response	2.4%

e. Assistance with government applications	<u>Non-Hispanic</u>
Extremely important	24.7%
Very important	36.2%
Somewhat important	27.4%
Not very important	5.9%
Not at all important	2.6%
No response	3.2%

Q35. Does the neighborhood where you live have the following?

a. Conveniently located libraries	<u>Non-Hispanic</u>
Yes	80.5%
No	12.2%
Not sure	4.9%
No response	2.5%

b. Conveniently located police stations	<u>Non-Hispanic</u>
Yes	57.9%
No	26.3%
Not sure	12.6%
No response	3.1%

c. Conveniently located firehouses	<u>Non-Hispanic</u>
Yes	80.0%
No	8.5%
Not sure	8.8%
No response	2.7%

d. Older adult protective services	<u>Non-Hispanic</u>
Yes	15.1%
No	17.2%
Not sure	64.4%
No response	3.3%

e. Assistance with government applications	<u>Non-Hispanic</u>
Yes	12.1%
No	16.6%
Not sure	67.9%
No response	3.4%

Q36. Would you turn to the following resources if you, a family member or friend needed information about services for older adults such as caregiving services, home delivered meals, home repair, medical transport, or social activities?

a. Major newspapers like the Denver Post	<u>Non-Hispanic</u>
Yes	50.1%
No	44.6%
No response	5.3%

b. Local English newspapers	<u>Non-Hispanic</u>
Yes	48.8%
No	44.1%
No response	7.1%

c. Local Spanish newspapers	<u>Non-Hispanic</u>
Yes	5.9%
No	84.3%
No response	9.9%

d. Local English television news stations	<u>Non-Hispanic</u>
Yes	60.1%
No	34.4%
No response	5.5%

e. Local Spanish television news stations	<u>Non-Hispanic</u>
Yes	6.7%
No	82.5%
No response	10.8%

f. Channel 8-City and County of Denver Information Channel	<u>Non-Hispanic</u>
Yes	39.2%
No	52.3%
No response	8.5%

g. Local English radio stations	<u>Non-Hispanic</u>
Yes	48.8%
No	43.9%
No response	7.3%

h. Local Spanish radio stations	<u>Non-Hispanic</u>
Yes	5.7%
No	83.7%
No response	10.6%
i. Family and friends	<u>Non-Hispanic</u>
Yes	88.3%
No	6.8%
No response	4.9%
j. Neighborhood newsletters	<u>Non-Hispanic</u>
Yes	66.4%
No	26.6%
No response	7.0%
k. Library	<u>Non-Hispanic</u>
Yes	63.7%
No	30.0%
No response	6.3%
l. Doctor or other health care professionals	<u>Non-Hispanic</u>
Yes	82.3%
No	12.2%
No response	5.5%
m. Church, Temple, Synagogue or other faith based center	<u>Non-Hispanic</u>
Yes	50.6%
No	42.8%
No response	6.6%
n. Recreation or community centers	<u>Non-Hispanic</u>
Yes	60.3%
No	33.4%
No response	6.3%
o. Senior centers	<u>Non-Hispanic</u>
Yes	58.4%
No	35.1%
No response	6.5%
p. Posted notices in apartment buildings, office buildings or public buildings	<u>Non-Hispanic</u>
Yes	36.4%
No	56.1%
No response	7.4%
q. Social media like Facebook or Twitter	<u>Non-Hispanic</u>
Yes	22.8%
No	69.0%
No response	8.2%
r. Network of Care-www.drcog.networkofcare.org	<u>Non-Hispanic</u>
Yes	29.5%
No	60.3%
No response	10.2%

s. Other Internet websites	<u>Non-Hispanic</u>
Yes	56.7%
No	35.5%
No response	7.8%

Q37. How important do you think it is to have the following in your neighborhood?

a. Access to community information in one central source	<u>Non-Hispanic</u>
Extremely important	19.1%
Very important	36.9%
Somewhat important	31.9%
Not very important	6.0%
Not at all important	1.5%
No response	4.5%

b. Clearly displayed printed community information with large lettering	<u>Non-Hispanic</u>
Extremely important	17.0%
Very important	32.9%
Somewhat important	34.0%
Not very important	8.5%
Not at all important	3.0%
No response	4.7%

c. An automated community information source that is easy to understand like a toll-free telephone number	<u>Non-Hispanic</u>
Extremely important	18.9%
Very important	34.2%
Somewhat important	30.5%
Not very important	9.1%
Not at all important	2.4%
No response	4.9%

d. Free access to computers and the Internet in public places such as the library, senior centers or government buildings	<u>Non-Hispanic</u>
Extremely important	25.8%
Very important	36.1%
Somewhat important	23.2%
Not very important	8.6%
Not at all important	1.8%
No response	4.5%

e. Community information that is delivered in person to people who may have difficulty or may not be able to leave their home	<u>Non-Hispanic</u>
Extremely important	22.3%
Very important	33.0%
Somewhat important	29.2%
Not very important	8.5%
Not at all important	2.2%
No response	4.8%

f. Community information that is available in a number of different languages

Non-Hispanic

Extremely important	13.9%
Very important	27.3%
Somewhat important	31.9%
Not very important	14.1%
Not at all important	7.4%
No response	5.4%

g. An easy to navigate website that has information on local services

Non-Hispanic

Extremely important	30.8%
Very important	32.9%
Somewhat important	22.7%
Not very important	5.5%
Not at all important	3.3%
No response	4.7%

Q38. Does the neighborhood where you live have the following?

a. Access to community information in one central source

Non-Hispanic

Yes	16.5%
No	26.9%
Not sure	52.3%
No response	4.3%

b. Clearly displayed printed community information with large lettering

Non-Hispanic

Yes	13.0%
No	30.5%
Not sure	52.4%
No response	4.2%

c. An automated community information source that is easy to understand like a toll-free telephone number

Non-Hispanic

Yes	13.2%
No	27.4%
Not sure	54.7%
No response	4.7%

d. Free access to computers and the Internet in public places such as the library, senior centers or government buildings

Non-Hispanic

Yes	57.3%
No	9.1%
Not sure	29.9%
No response	3.7%

e. Community information that is delivered in person to people who may have difficulty or may not be able to leave their home

Non-Hispanic

Yes	9.8%
No	21.1%
Not sure	64.5%
No response	4.7%

f. Community information that is available in a number of different languages

Non-Hispanic

Yes	13.8%
No	16.7%
Not sure	64.9%
No response	4.7%

g. An easy to navigate website that has information on local services

Non-Hispanic

Yes	18.8%
No	17.0%
Not sure	59.8%
No response	4.5%

QD1. Are you male or female?

Non-Hispanic

Male	47.5%
Female	52.5%

QD2. What is your age as of your last birthday?

Non-Hispanic

50-59	18.2%
60-74	53.9%
75+	27.9%
50-64	33.0%
65+	67.0%

QD3. What is your current marital status?

Non-Hispanic

Married	46.3%
Not married, living with partner	4.0%
Separated	0.7%
Divorced	19.3%
Widowed	18.0%
Never married	10.9%
No response	0.7%

QD4. Are you or your spouse currently a member of AARP?

Non-Hispanic

Yes	96.3%
No	2.7%
No response	1.0%

QD5. Does any disability, handicap, or chronic disease keep you and your spouse or partner from participating fully in work, school, housework, or other activities?

Non-Hispanic

Yes, myself	18.7%
Yes, my spouse or partner	4.8%
Yes, both me and my spouse or partner	4.7%
No	70.8%
No response	1.1%

QD6. Do you have any of the following kinds of health care coverage?

a. Insurance through a current or former employer of yours or your spouses

Non-Hispanic

Yes	45.0%
No	45.4%
Not sure	0.4%
No response	9.2%

b. Insurance purchased directly from an insurance company (not through an employer)	<u>Non-Hispanic</u>
Yes	31.4%
No	50.9%
Not sure	1.0%
No response	16.7%
c. Medicare, for people 65 and older or people with certain disabilities	<u>Non-Hispanic</u>
Yes	60.8%
No	29.1%
Not sure	1.3%
No response	8.8%
d. Medicaid or any kind of government assistance plan for those with low incomes or a disability	<u>Non-Hispanic</u>
Yes	6.7%
No	70.9%
Not sure	2.8%
No response	19.6%
e. Veterans Administration or other military health care	<u>Non-Hispanic</u>
Yes	9.2%
No	70.5%
Not sure	3.0%
No response	17.3%
f. Any other insurance coverage	<u>Non-Hispanic</u>
Yes	20.1%
No	60.5%
Not sure	2.0%
No response	17.5%
QD7. Are you of Hispanic, Spanish, Latino origin or descent?	<u>Non-Hispanic</u>
Yes	-
No	85.0%
No response	15.0%
QD8. If you are Hispanic or Latino, please indicate which one best represents the language(s) you speak at home. (n = 277)	<u>Non-Hispanic</u>
Spanish only	-
Spanish most of the time	-
Spanish and English equally but prefer Spanish	-
Spanish and English equally and do not have a preference	-
Spanish and English equally but prefer English	-
English most of the time	-
English only	-
No response	-
QD9. What is your race and/or ethnicity?	<u>Non-Hispanic</u>
White or Caucasian	80.2%
Black or African American	9.5%
American Indian or Alaska Native	1.7%
Asian	1.5%
Native Hawaiian or other Pacific Islander	0.5%
Other	4.0%
No response	5.9%

QD10. What is the highest level of education you have completed?	Non-Hispanic
K-12th grade (no diploma)	7.5%
High school graduate, GED or equivalent	15.2%
Post-high school education/training (no degree)	16.1%
2-year college degree	8.8%
4-year college degree	17.3%
Post-graduate study (no degree)	7.9%
Graduate or professional degree(s)	25.1%
No response	2.1%

QD11. Which of the following best describes your current employment status?	Non-Hispanic
Self-employed, part-time	5.7%
Self-employed, full-time	5.0%
Employed, part-time	7.5%
Employed, full-time	17.9%
Unemployed, but looking for work	3.1%
Retired, not working at all	54.5%
Not in labor force for other reasons	4.9%
No response	1.4%

QD12. Thinking about state elections for Colorado Governor and Legislators in the last five years, how often would you say you vote?	Non-Hispanic
Always	81.0%
Most of the time	7.9%
About half of the time	2.5%
Seldom	2.0%
Never	6.0%
No response	0.6%

QD13. Do you consider yourself to be a Democrat, a Republican, an Independent, or something else?	Non-Hispanic
Democrat	48.8%
Republican	16.0%
Independent	27.0%
Something else	4.2%
No response	4.0%

D14. In general, how often do you go online to access the Internet for things like sending or receiving email, getting news and information, paying bills or managing finances or buying products or services? This includes access from home, work, a mobile device (such as a smart phone), or someplace else.

	Non-Hispanic
Several times a day	45.6%
About once a day	18.2%
3-6 days a week	6.2%
1-2 days a week	6.3%
Once every few weeks	2.1%
Once a month or less	3.4%
Never go online	17.9%
No response	0.2%

QD15. What was your annual household income before taxes in 2013?

	<u>Non-Hispanic</u>
Less than \$10,000	4.4%
\$10,000 to \$19,999	10.8%
\$20,000 to \$29,999	12.7%
\$30,000 to \$49,999	19.7%
\$50,000 to \$74,999	13.2%
\$75,000 to \$99,999	10.9%
\$100,000 to \$149,999	8.7%
\$150,000 or more	10.0%
No response	9.5%

Methodology

The AARP Colorado Office commissioned a mail survey on livable communities of 2,000 AARP members age 50-plus and 1,000 AARP Hispanic members age 50-plus in Denver, Colorado. The sample was drawn at random from AARP's membership database.

The survey was fielded from October 31 through November 28, 2014 and exactly 1,004 useable surveys were returned by the cut-off date and 37 surveys were returned as undeliverable, for a response rate of 34 percent. Each sampled member was contacted about the survey four times receiving the following pieces of mail: pre-notification postcard, the survey itself, a reminder postcard, and a second copy of the survey. The survey has a margin of error of ± 3.2 percent. This means that if 95 out of 100 samples of this same size and population were given the same survey, the responses to the questions would fall within a range of plus or minus 3.2 percentage points of what would have been obtained if every AARP member age 50 years and older in the sampled area were asked the same questions. The sample was weighted by age and gender to reflect the actual distribution of AARP members age 50-plus in Denver, Colorado and the weighted number of responses is also 1,004. This report is based only on the responses for 727 Non-Hispanic AARP members age 50-plus living in Denver, Colorado. The response rate for this sample of 727 members is 25 percent and the margin of error is ± 3.7 percent.

Percents may not add to 100 percent due to rounding, multiple answers permitted for some items and non-response. Percentages in the text may also differ slightly from the graphs due to rounding.

AARP is a nonprofit, nonpartisan organization, with a membership of more than 37 million, that helps people turn their goals and dreams into real possibilities, strengthens communities and fights for the issues that matter most to families such as healthcare, employment and income security, retirement planning, affordable utilities and protection from financial abuse. We advocate for individuals in the marketplace by selecting products and services of high quality and value to carry the AARP name as well as help our members obtain discounts on a wide range of products, travel, and services. A trusted source for lifestyle tips, news and educational information, AARP produces AARP The Magazine, the world's largest circulation magazine; AARP Bulletin; www.aarp.org; AARP TV & Radio; AARP Books; and AARP en Español, a Spanish-language website addressing the interests and needs of Hispanics. AARP does not endorse candidates for public office or make contributions to political campaigns or candidates. The AARP Foundation is an affiliated charity that provides security, protection, and empowerment to older persons in need with support from thousands of volunteers, donors, and sponsors. AARP has staffed offices in all 50 states, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands. Learn more at www.aarp.org.

State Research brings the right knowledge at the right time to our state and national partners in support of their efforts to improve the lives of people age 50+. State Research consultants provide strategic insights and actionable research to attain measurable state and national outcomes. The views expressed herein are for information, debate, and discussion, and do not necessarily represent official policies of AARP.

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AARP Research

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